			HAR	ROW HEALTH	I AND WI	ELLBEING A	CTION PLAN	(2013 - 2016)			
L. F	RIMARY PREV	ENTION: LIFESTY	LES AND C	OMMUNITY							
	Objectives	Action	Time Scale	Lead Directorate/ Partner	Lead Manager	Resources	Related Strategies	Which outcome does this contribute to (e.g. in PHOF)	Progress	R A G	Link Strategy
.1	TOBACCO										
		Revise the Tobacco needs assessment	Nov-13	Public Health	Carole Furlong	Finance: none required Workforce: Public Health Intelligence (PHI) Team	Tobacco Needs Assessment 2010; Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)			
		Re-establish tobacco control alliance	Jun-13	Public Health/ Trading Standards/ Licensing/ Environment al Health/ CCG/ Stop Smoking Service Providers/ Fire Service	Carole Furlong	Finance: £10k required – within PH ring-		PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)			

Develop and deliver tobacco control action plan	Jun-13 Public Health	Carole Furlong	Finance: none required Workforce: PH Commissio ning Team	Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s) Supporting and protecting people who are most in need Process measure: Smoking quitters (5% of number of adult smokers to quit per year)		
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1.2	PHYSICAL ACT	IVTY & OBESITY					
		Undertake a needs assessment on obesity and physical activity	Oct-13	Public Health	Sandra Husbands	Finance: none required Workforce: PHI & health improvement teams	PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults
		Develop and deliver obesity action plan	Dec-13	Public Health	Sandra Husbands	Finance: to be determined – within PH ring- Workforce: PHI & health improvement teams	PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults
1.3	ALCOHOL						
		Review the annual alcohol assessment and identify hot spots for alcohol abuse/misuse	Oct-13	Joint Analytica I Group	Carole Furlong	Finance: None required Workforce: police crime analyst; community safety analyst.	PH 2.18. Alcohol- related admissions to hospital Supporting and protecting people who are most in need

				Financa, to be	DU 2 19 Alcohol		
				Finance: to be	PH 2.18. Alcohol-		
				determined –	related		
				within PH ring-	admissions to		
				fenced grant	hospital		
				Workforce:			
				Communicatio	Supporting and		
Responsible			Sandra	ns & Harrow	protecting		
drinking health			Husbands/	Health	people who are		
promotion		Public	Taiq	Improvement	most in need		
campaigns	Nov 13	Health	Chowdry	Team			
					PH 2.18. Alcohol-		
					related		
					admissions to		
					hospital		
Tackle binge							
drinking in					Supporting and		http://harrowhub.ha
Harrow town			Mike		protecting		rrow.gov.uk/info/200
centre and			Howes/		people who are		234/community and
Wealdstone		Safer	Taiq	Finance:	most in need		environment/492/c
centre,		Harrow	Chowdry	Workforce:	inost in field		ommunity safety
					PH 2.18. Alcohol-		
					related		
Training in					admissions to		
brief advice for				Finance: to be	hospital		http://harrowhub.ha
front line town		Safer	Sandra	determined	Supporting and		rrow.gov.uk/info/200
centre police		Harrow/	Husbands/	Workforce:	protecting		234/community_and
and council		Public	Taiq	Michelle	people who are		environment/492/c
			•				
staff		Health	Chowdry	Williams	most in need		<u>ommunity_safety</u>

		ſ	Γ				
Implement an							
information-							
sharing							
programme							
with local A&E,							
Urgent care							
and Walk-in							
centres to							
identify			Finance: none				
alcohol–related			required				http://harrowhub.ha
attendances	Safer		Workforce: PHI		PH 2.18. Alcohol-		rrow.gov.uk/info/200
and where the	Harrow/		Team/ A&E		related		234/community and
drinking took	Public	Laura	/UCC /WIC		admissions to		environment/492/c
place.	Health	Fabunmi	Staff		hospital		ommunity safety
Promote brief	incurri		otan		noopitai		<u>orinitative_survey</u>
intervention by							
healthcare			Finance: to be				
professionals			determined				
-		Louro	Workforce:		PH 2.18. Alcohol-		
to identify and		Laura					
advise people		Fabunmi/S	Anna Kirk,		related		
with alcohol	Public	andra	Michelle		admissions to		
misuse issues.	Health	Husbands	Williams		hospital		
				Anti Social			
				Behaviour			
				Strategy			
				2010-2013;			
				Safer Harrow			
				Partnership's			
				Crime,	PH 2.18. Alcohol-		
Monitor impact				Disorder and	related		
of alcohol free-	Safer		Finance:	Drugs	admissions to		
zone	Harrow		Workforce:	Strategy	hospital		

1.4	CANCERS								
									http://harrowhub.ha
									rrow.gov.uk/downloa
								PH 4.6. Mortality	d/5385/community_
								from cancer	safety_plan;
							Health and		http://harrowhub.ha
		Мар					Safety Code	Keeping	<u>rrow.gov.uk/downloa</u>
		environmental		Environm			of Practice	neighbourhoods	d/3166/asbestos_co
		cancer risk (e.g.		ental	Taiq	Finance:	13-00 -	clean, green and	p_21st_march_2011
		asbestos)	Dec-13	health	Chowdry	Workforce:	Asbestos	safe	
								PH 4.6. Mortality	
								from cancer	
					Taiq		Health and		
		Put in place a			Chowdry		Safety Code	Keeping	http://harrowhub.ha
		programme of		Environm	,		of Practice	neighbourhoods	rrow.gov.uk/downloa
		inspection of	Start Dec	ental		Finance:	13-00 -	clean, green and	d/5385/community_
		identified sites	2013	health		Workforce:	Asbestos	safe	<u>safety_plan</u>
		Put in place							
		local assurance							
		process for				F			
		cancer				Finance: none			
		screening,		Public	Laura	required Workforce: PHI		PH 2.20. Cancer	
		liaising with PHE and NHSE	May-13	Health	Fabunmi	Team		screening	
		Promote early	IVIdy-15	пеанн	Fabulilli	Tean		coverage	
		detection				Finance: to be			
		through raising				determined			
		awareness of	То			Workforce:			
		signs and	coincide			Communicatio			
		symptoms of	with			ns & Harrow		PH2.19. Cancer	
		cancer through	national			Health		diagnosed at	
		population	campaig	Public	Sandra	Improvement		stage 1 and 2	
		campaigns	n day	Health	Husbands	Team		(Placeholder)	

Promote early detection through prompt refer through the "two week wait" system for rapid diagnosis		CCG	Amol Kelshiker	Finance: Workforce:			
Ensure suppor for people wi cancer regarding benefits and access to soci and voluntary sector suppor for them and their family/carers	al	CCG/ Public Health & C&C	Amol Kelshiker	Finance: Workforce:	Supporting and protecting people who are most in need.		
Continue support programme f people who have been on long term sicl leave to get back into wor		E&E	Mark Billington	Finance: Workforce:	Supporting and protecting people who are most in need.		

2. PRIMARY PREV	VENTION: MATERNAL HEAL	TH AND EARLY INTERVE	NTION			
		CCG/		The Children		
		C&FS		and Young		
				People's		
				Commissioni		
				ng Plan 2011-		http://harrowhub.ha
				2014;		rrow.gov.uk/downloa
	Promote			Children		d/5396/harrow_child
	initiation and			Services		ren_and_young_peo
	continuation of		Finance:	Directorate	PH2.2.	ples_commissioning_
	breastfeeding		Workforce:	2011-13 Plan	Breastfeeding	plan_2011-2015
		CCG/		The		
		C&FS		Children's		http://harrowhub.ha
				and Young		rrow.gov.uk/downloa
Promote				People's		d/5396/harrow_child
Early Years	Promote			Commissioni		ren_and_young_peo
Healthy	healthy		Finance:	ng Plan 2011-		ples_commissioning_
Nutrition	weaning		Workforce:	2014		<u>plan_2011-2015</u>
	Develop a	CCG/				
	programme to	C&FS				
	identify first					
	time parents or					
	parents who					
	have had			The	PH 2.5. Child	
	problems			Children's	development at 2	http://harrowhub.ha
	during			and Young	– 2.5 years	rrow.gov.uk/downloa
	antenatal care			People's	(Placeholder); PH	d/5396/harrow_child
	and offer			Commissioni	2.1. Low birth	<u>ren_and_young_peo</u>
	support		Finance:	ng Plan 2011-	weight of term	ples_commissioning_
	packages		Workforce:	2014	babies	<u>plan_2011-2015</u>

Improve the mental and physical health of children and young people and help them to make healthy lifestyle choices	Implement school-based wellbeing programme Review CAMHS services and	Public Health/ C&FS	Laura Fabunmi/ Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014	PH 2.6 Excess weight in 4-5 and 10-11 year olds; PH 2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s; PH 2.8 Emotional well- being of looked after children (placeholder); PH 2.4 Under-18 conceptions Supporting and protecting people who are most in need PH 2.8. Emotional wellbeing of looked after children		http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow_children_and_ young_peoples_co mmissioning_plan_ 2011-2015
	programme Review CAMHS				•	need PH 2.8. Emotional wellbeing of looked		

	Establish & publicise programmes in Children's Centres to promote positive early years development	C&FS/ PH	Leora Cruddas/ Laura Fabunm	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014	PH 2.5. Child development at 2 Supporting and protecting people who are most in need	http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow_children_and_ young_peoples_co mmissioning_plan_ 2011-2015
	Establish consistent access to counselling for mental health support in local schools					Supporting and protecting people who are most in need	
Improve health outcomes for looked after children	Early identification and referral to multiagency safeguarding hub (MASH)	C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioni ng Plan 2011- 2014; Culture Strategy	PH 2.8. Emotional wellbeing of looked after children (placeholder) Supporting and protecting people who are most in need	http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow_children_and_ young_peoples_co mmissioning_plan_ 2011-2015

				The Children	
				and Young	
				People's	
				Commissioni	
Support				ng Plan 2011-	
families to				2014, Public	
maximise the				Health	
number of				Operating	
vulnerable				Framework;	http://harrowhub.
children and				Core Strategy	harrow.gov.uk/do
young people				& LDF;	wnload/5396/harr
who are				Housing	ow children and
				-	young peoples co
appropriately cared for at		Leora	Finance:	Strategy; Adults QA	mmissioning plan
home	C&FS	Cruddas	Workforce:	Framework	<u>2011-2015</u>
nome	Cars	Cruuuas	worktorce.	Framework	
				The Children	http://harrowhub.
Provide initial					harrow.gov.uk/do
				and Young	wnload/5396/harr
health				People's	ow_children_and_
assessment for			F	Commissioni	<u>young peoples co</u>
all looked after	00.50	Leora	Finance:	ng Plan 2011-	mmissioning_plan_
children	C&FS	Cruddas	Workforce:	2014	<u>2011-2015</u>
					http://harrowhub.
				The Children	harrow.gov.uk/do
Provide annual				and Young	wnload/5396/harr
health check				People's	ow_children_and_
ups for all				Commissioni	<u>young_peoples_co</u>
looked after		Leora	Finance:	ng Plan 2011-	mmissioning_plan_
children	C&FS	Cruddas	Workforce:	2014	<u>2011-2015</u>

	Address need				Cultural		
	for social	CHW			Strategy;		
	activities and	(Commu			Public Health		
	access to	nity &	Marianne	Finance:	Outcomes		
	leisure facilities	Culture)	Locke	Workforce:	Framework		
	Develop						
	assessment						
	programme for						
	early years (2-3),						
	specifically						
	including speech						
	and language/						
	communication						
	needs; develop						
	support						
	programmes for						
	those with						
	identified needs						
	- addressing						
	health,						
	developmental						
	and behavioural					PH 1.2. School	
	problems and					readiness	
	preparing					(Placeholder); PH 2.5	
	children for				The Children	Child development at	
	school; ensure				and Young	2- 2.5 years	
	early years				People's	(Placeholder)	
	assessment is				Commissionin		http://harrowhub.ha
Introduce	embedded in				g Plan 2011-	Supporting and	rrow.gov.uk/downlo
programme of	health visitor		Leora		2014; Children	protecting people	ad/5396/harrow_chil
early years	contracts;		Cruddas/	F ire and a second	and Young	who are most in	dren and young pe
assessments	support parents		Laura	Finance:	People's Plan	need	oples commissioning
and support	in getting help.	C&FS/ PH	Fabunmi	Workforce:	2011-2014		<u>plan 2011-2015</u>

servic facilit make	ren in esign of ces and ties to e them purpose child	Wherepossible,includechildren andyoung peoplein the(re)design ofservices orfacilities orrenovations ofpreviousfacilities tomake themresponsive tothe needs ofthe communitythey serve.	C&FS/ Planning	Leora Cruddas/	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014			http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow children and young peoples_co mmissioning_plan 2011-2015
		As part of the green space programme, ensure parks are safe place for children to play	Environm ent	Caroline Bruce/Davi d Corby	Finance: Workforce:	Community Safety Partnership Plan 2008- 09; Children and young people's commissioni ng plan; Community and environment commissioni ng panel papers	PH 1.16. Utilisation of green space for exercise / health reasons Keeping neighbourhoods clean, green and safe		

Reduce childhood injuries and accidents	As part of the green space program me, ensure parks are safe place for children to play	Environme nt	Caroline Bruce/David Corby	Finance: Workforce:	Community Safety Partnership Plan 2008-09; Children and young people's commissioning plan; Community and environment commissioning panel papers	PH 1.16. Utilisation of green space for exercise / health reasons Keeping neighbourho ods clean, green and safe	
	Maintain the 27 children' s playgrou nds in Harrow parks to promote the develop ment of motor control and special awarene ss	Environme nt	Caroline Bruce/Stephen Kelly	Finance: Workforce:	Community Development Strategy 2007-10; Children and Young People's Plan 2011- 2014; Culture Strategy; Parks Strategy; Public Health Outcome Framework	PH 1.16. Utilisation of green space for exercise / health reasons; PH 2.6. Excess weight in 4-5 and 10-11 year olds Keeping neighbourho ods clean, green and safe	

Identify the extent and nature of childhood injuries and accidents through analysis of hospital data – including A&E attendance and if possible GP data.	PH/CCG/ NWLHT	Carole Furlong	PHI Team		PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s United and involved communities: A Council that listens and leads		
Work with the LSCB and NHS providers to develop appropriate actions based on the analysis. Work with LSCB to promote Road Safety	CCG/ C&FS C&FS/PH	Amol Kelshiker/ Leora Cruddas Leora Cruddas/La ura Fabunmi	Finance: Workforce:	Early Intervention Strategy 2013; Children and Young People Commissioni ng Plan 2011- 2014	PH 2.6. Excess weight in 4-5 and 10-11 year olds; PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s		

Improve school nursing service so that it meets the needs Harrow children	Review and improve school nurse contract specification	Dec-13	PH/C&FS	Mary Cleary	Finances: Contract value - £520K; Workforce: Michelle Williams	PH 2.8. emotional wellbeing of looked after children (placeholder); PH 2.6 Excess weight in 4-5 and 10-11 year olds Supporting and protecting people who are most in need
	Plan for the novation of the health visitor contract to the local authority in 2015	2013-14	PH	Laura Fabunmi/ Leora Cruddas/M ary Cleary	Finance: Workforce:	
Commission a "best practice" health visiting service for Harrow	Review the current health visitor service, assess local needs and develop service specification for new contract	2014-15	РН	Laura Fabunmi/ Leora Cruddas/M ary Cleary	Finance: Workforce:	

deve of th	nilies First	Provide family learning programmes with targeted families to break intergeneration al dependence on benefits	C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014	PH1.1. children in poverty; PH 1.3. pupil absence; PH 1.4. first time entrants to the youth justice system; PH 1.5. 16- 18 year olds not in education,	
							employment or training Supporting and protecting people who are most in	
		Reduce debt collection leading to mental health and possible increase in domestic violence	C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014	need United and involved communities: A Council that listens and leads	http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow_children_and_ young_peoples_co mmissioning_plan_ 2011-2015
carer main schoo conti with who		Develop a programme to identify and support young carers	C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioni ng Plan 2011- 2014;	PH 1.3. pupil absence Supporting and protecting people who are most in need	http://harrowhub. harrow.gov.uk/do wnload/5396/harr ow_children_and_ young_peoples_co mmissioning_plan_ 2011-2015

DEMENTIA	L					
	Use social					
	marketing to					
	raise					
	awareness of					
	early signs of					
	dementia and					
	encourage					
	people with					
	signs of					
	suspected					
	dementia to		Jeff Lake/		PH 4.16.Dementia	
	access services	PH/Com	Lindsay	Finance:	and its impacts	
	early	ms	Coulson	Workforce:	(Placeholder)	
	Annual health		Jeff Lake/		PH 4.16.Dementia	
	promotion	PH/Com	Lindsay	Finance:	and its impacts	
Reduce the	e campaign	ms	Coulson	Workforce:	(Placeholder)	
impact on	Include the					
individuals	dementia					
suffering	"screening"			Finance: none		
from	questions in			required		
dementia	the health			Workforce:	PH 4.16.Dementia	
and their	checks		Sandra	Rosanna	and its impacts	
carers	programme	PH	Husbands	Cowan	(Placeholder)	

	Develop an integrated care pathway for dementia, including early awareness and access to memory clinics	CCG/ Adult Social Care	Dilip Patel/ Bernie Flaherty/ Sue Conn	Finance: Workforce:	Joint Dementia Strategy(201 0-2013)	PH 4.16.Dementia and its impacts (Placeholder); PH4.13. Health- related quality of life for older people (Placeholder); PH4.13. Health- related quality of life for older people (Placeholder); ASCOF 1B: The proportion of people who use services who have control over their daily life Supporting and protecting people who are most in need		
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		Promotion of "self care" through programmes such as Memory Matters – a reminiscence project for older people provided as part of community learning	CCG/ Adult Social Care/C& C	Dilip Patel/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Joint Dementia Strategy(201 0-2013)	PH4.13. Health- related quality of life for older people (Placeholder); Supporting and protecting people who are most in need United and involved communities: A Council that listens and leads	
а	Safeguarding adults with dementia	Ensure all those working with older or vulnerable adults have had safeguarding training (including health professionals)	Adult social care	Thom Wilson	Finance: Workforce:	Safeguarding Adults Board Business Plan, Training and Prevention Strategy 2010-2013; Early Intervention Strategy 2013	PH4.13. Health- related quality of life for older people (Placeholder); Supporting and protecting people who are most in need	

Ensure people with dementia are in suitable and safe housing	Implementatio n of the housing strategies developed in 2012	2013-18	Housing	Lynn Pennington	Finance: Identified in business plan Workforce:	Private Sector Housing Strategy (2013-2018)		cabinet approval of strategies in April 1014. Actions plans being implemented	http://www.harro w.gov.uk/info/200 003/housing_polici es_and_planning_f or_housing/2388/h ousing_changes
	support people to live in their own homes as long as possible		CCG/Adu It Social care	Dilip Patel/Berni e Flaherty	Finance: Workforce:	Early Intervention Strategy 2013			<u>http://www.harro</u> w.gov.uk/downloa ds/file/5341/carers _strategy_2008
	Continue contracts with Handyperson Scheme to maintain properties of vulnerable adults		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018);	Supporting and protecting people who are most in need	Strategy received Cabinet Approval April 13	http://harrowhub. harrow.gov.uk/do wnload/5400/priva te_sector_housign _strategy; http://harrowhub. harrow.gov.uk/do wnload/5403/tena ncy_strategy; http://harrowhub. harrow.gov.uk/do wnload/5192/hous ing_commitments 2012; Homelessness Strategy

1	1						1	
						PH 4.13.Health-		
						related quality of		
						life for older		
						people		
						(Placeholder);		
						ASCOF 2A:		
						Permanent		
						admissions to		
						residential and		
						nursing care		
						homes, per		
						100,000		
						population;		
						ASCOF 1G:		
						Proportion of		
						adults with		
						learning disabilities		
						who live in their		
						own home or with		
						their family;		
						ASCOF 1H:		
						Proportion of		http://harrowhub.
	Develop a					adults in contact		harrow.gov.uk/info
	programme of					with secondary		/200234/communi
	fire safety				Housing	mental health		ty_and_environme
	checks for				Strategy;	services who live		nt/492/community
	homes of	Fire			Private	independently,		safety; Private
	vulnerable	Service/	Lynn	Finance:	Housing	with or without		Sector Housing
	adults	Housing	, Pennington	Workforce:	Strategy	support		Strategy

Ensure							related quality of	I	
							life for older		
people with									
dementia							people		
and their	_						(Placeholder);		
carers have	Ensure access						ASCOF 2B:		
access to the	to high quality		Adult				Proportion of older		
services and	social care and		Social	Bernie			people (65 and		
benefits that	continuing care	2013 -	Care/CC	Flaherty/Di	Finance:		over) who were		
they need	based on need.	ongoing	G	lip Patel	Workforce:		still at home 91		
							days after		
							discharge from		
							hospital into		
							reablement/rehabil		
							itation services;		
							ASCOF 3C: The		
							proportion of		
							carers who report		
							that they have		
							, been included or		
							consulted in		
							discussion about		
							the person they		
							care for; ASCOF 3D:		
							The proportion of		
							people who use		
							services and carers		
						Carers	who find it easy to		
							find information		
	Ensure all					strategy –	about services;		
			Adult	Bornio		Making	-		
	carers have a		Adult	Bernie		change	ASCOF 4A: The		
	regular health		social	Flaherty/Di		happens	proportion of		
	review		care/CCG	lip Patel		(2008-2011)	people who use		

quality of life; ASCOF 1D: Carer- reported quality of life;ASCOF 1B: The proportion of people who use services who have control over their daily life Supporting and protecting people who are most in need			services who feel safe; ASCOF 4B: The proportion of people who use services who say that those services have made them feel safe and secure; ASCOF 1A: Social care-related	
			proportion of people who use services who have control over their daily life Supporting and protecting people who are most in	

3.2	LONG-TERM CONDITIONS						
	Redesign					PH 1.15. Statutory	
	housing					homelessness;	
	support					ASCOF 1G:	
	provision to					Proportion of	
	optimise					adults with	
	impact within					learning disabilities	
	available					who live in their	
	resources:					own home or with	
	Implement					their family; ASCOF	
	new support					1H: Proportion of	
	model for					adults in contact	
	Council					with secondary	
	sheltered					mental health	
	housing					services who live	http://harrowhub.
	services § Plan					independently,	harrow.gov.uk/do
	future use of					with or without	wnload/5400/priva
	Supporting					support.	te_sector_housign
	People funding				Private		<u>strategy;</u>
	§ Identify any				Sector	Supporting and	http://harrowhub.
	affordable,				Housing	protecting people	harrow.gov.uk/do
	alternative				Strategy	who are most in	wnload/5403/tena
	housing				(2013-2018);	need	<u>ncy_strategy;</u>
	options				Draft		http://harrowhub.
	required by				Housing		harrow.gov.uk/do
	people with				Strategy		wnload/5192/hous
	social care				2012 - 2017;		ing commitments
	needs § Roll				Supported		<u>2012;</u>
	out a borough				Accommodat		<u>Homelessness</u>
	'Circle of				ion Strategy;		<u>Strategy</u>
	Support' to	July 13 -		Lynn	Homelessnes		
	assist residents	ongoing	Housing	Pennington	s Strategy		

to have l	ower			
level nee				
met § Re				
housing				
options f				
looked at				
children	§			
Work wit	th			
social ho	using			
providers				
their asse	et			
manager	nent			
strategie	s for			
existing				
supporte	d			
housing,	to			
ensure a	ny			
plans for				
reprovisi	on are			
in line wi	th			
Harrow's	;			
priorities				

Image: space of the space of	im po on wit ter	mpact of oor housing investor housing in	ousing stock articularly in Ipported	Housing			Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodat ion Strategy; Homelessnes	1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support. Supporting and protecting people who are most in		http://harrowhub. harrow.gov.uk/do wnload/5400/priva te_sector_housign _strategy; http://harrowhub. harrow.gov.uk/do wnload/5403/tena ncy_strategy; http://harrowhub. harrow.gov.uk/do wnload/5192/hous ing_commitments 2012; Homelessness Strategy
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Implement the						
housing						
J						
strategies						
developed in						
2012:						
including						
Increasing						
housing stock;						
Increasing and						
improving						
access to good						
quality private						
sector housing;						
Enable and						
enforce better					PH 1.15. Statutory	
housing					homelessness;	http://harrowhub.
conditions in					ASCOF 1G:	<u>harrow.gov.uk/do</u>
the private					Proportion of	wnload/5400/priva
sector					adults with	te_sector_housign
Bringing					learning disabilities	<u>strategy;</u>
houses back					who live in their	http://harrowhub.
into use;					own home or with	harrow.gov.uk/do
Improving					their family; ASCOF	wnload/5403/tena
existing stock					1H: Proportion of	<u>ncy_strategy;</u>
and prioritising				Private Sector	adults in contact	http://harrowhub.
according to				Housing	with secondary	harrow.gov.uk/do
need;				Strategy (2013-	mental health	wnload/5192/hous
Procuring		Lynn		2018); Draft	services who live	ing commitments
additional		Pennington		Housing	independently,	2012;
supported		/ Taiq	Finance:	Strategy 2012 -	with or without	
housing;	Housing	Chowdry	Workforce:	2017	support.	

	Handyperson Scheme to maintain properties of vulnerable adults	Adult Social	Bernie Flaherty	Finance: Workforce:	Private Sector Housing Strategy (2013- 2018); Draft Housing Strategy 2012 - 2017	ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family Supporting and protecting people who are most in need United and involved communities: A Council that listens and leads	http://harrowhub. harrow.gov.uk/do wnload/5400/priva te_sector_housign _strategy; http://harrowhub. harrow.gov.uk/do wnload/5403/tena ncy_strategy; http://harrowhub. harrow.gov.uk/do wnload/5192/hous ing_commitments 2012
	Develop a programme of fire safety checks for homes of vulnerable adults	Fire Service		Finance: Workforce:		ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support Supporting and protecting people who are most in need	

Promote warm,					PH 1.17. Fuel
fuel efficient					poverty
homes and	Climate				
					Connection and
combat fuel	change				Supporting and
poverty - in	team/Pu				protecting people
both Private &	blic			Draft Housing	who are most in
Public rented	Health/H		Finance:	Strategy 2012 -	need
 sectors	ousing		Workforce:	2017	
Implementatio				Harrow Climate	
n of the				Change	
climate change				Strategy April	
strategy				2013 onwards;	
				HECA Report to	
				Secretary of	
				State for	
				Energy and	
	Climate			Climate Change	
	change	Andrew	Finance:	April 2013 to	PH 1.17. Fuel
	team	Baker	Workforce:	March 2018	poverty
Promote the				Harrow Climate	
Green Deal				Change	
				Strategy April	
				2013 onwards;	PH 1.17. Fuel
				HECA Report to	poverty
				Secretary of	
				State for	Supporting and
				Energy and	protecting people
	Climate			Climate Change	who are most in
	change	Andrew	Finance:	April 2013 to	need
	team	Baker	Workforce:	March 2018	
	teann	Dakei	workforce.		

Promote and evaluate the Harrow Housewarmers scheme		Climate Change team/Pu blic Health	Andrew Baker & Carole Furlong	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	PH 1.17. Fuel poverty Supporting and protecting people who are most in need	
Enforcement activities to ensure noise is at an acceptable level to the people of Harrow		Environm ental health	Taiq Chowdry	Finance: Workforce:	Waste Management Strategy (2010- 2016); Risk Management Strategy 2010	PH 1.14. The percentage of the population affected by noise (Placeholder)	http://harrowhub. harrow.gov.uk/do wnload/5408/wast e_management_st rategy; Waste Management Strategy 2010- 2016
Enforcement activity to address "Beds in sheds" and improve standards of private rented accommodatio n in Harrow	Review to begin June 13	Environm ental Health/ Housing	Taiq Chowdry & Lynn Pennington	Finance: Workforce:	Waste Management Strategy (2010- 2016); Risk Management Strategy 2010; Private Sector Housing Strategy 2013- 2018; Draft Housing Strategy 2012- 2017	PH 1.15. Statutory homelessness Supporting and protecting people who are most in need	http://harrowhub. harrow.gov.uk/do wnload/5408/wast e_management_st rategy; Waste Management Strategy 2010- 2016; Risk Management Strategy Risk Appetite Statement

	Promote uptake of health checks including use of social marketing	Jun-13	Public Health	Sandra Husbands/ Mary Cleary	Finance: £10k – within the health checks budget Workforce: Rosanna Cowan	PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes Supporting and protecting people who are most in need
	Evaluate					PH 2.22.Take up of the NHS Health
	outcomes and					Check programme
	referrals onto				Finance: none	– by those eligible;
	other services			Sandra	required	PH2.21 Access to
	as a result of			Husbands/	Workforce:	non-cancer
	health checks		Public	Mary	Rosanna	screening
	programme	Mar-14	Health	Cleary	Cowan	programmes
						PH 2.22.Take up of
	Implement a					the NHS Health
Early	programme of					Check programme –
identification	activity to					by those eligible; PH2.21 Access to
of	provide health				Finance: to be	non-cancer screening
cardiovascula	checks to				identified	programmes
r disease and	Harrow				within health	Supporting and
diabetes	residents who			Sandra	checks budget	protecting people
though the	are not yet			Husbands/	Workforce:	who are most in
health checks	registered with		Public	Mary	Rosanna	need
programme	GPs	Sep-13	Health	Cleary	Cowan	

Early identification	Implement evidence based programme on community spirometry to reduce	Public	Carole	Finance:	Tobacco Needs Assessments	PH 4.7. Mortality from respiratory diseases; PH2.21 Access to non- cancer screening		
of COPD Integrated pathways for CHD, Stroke, Diabetes and COPD	Smoking rates Develop and implement Integrated Pathways for • COPD • Stroke • Diabetes • CHD	CCG/Adu It Social Care	Furlong Amol Kelshiker/ Bernie Flaherty	Workforce: Finance: Workforce:	2010	programmes PH 2.17. Recorded diabetes, PH4.7 Mortality from respiratory diseases, PH. 4.4 Mortality from all cardiovascular diseases (including heart diseases and stroke); PH4.3 Mortality from causes considered preventable; Supporting and protecting people who are most in need		
Support for people with Long-term conditions	Identify the need for and effectiveness of specialist community nursing services and implement as appropriate	CCG	Amol Kelshiker	Finance: Workforce:				

		Support healthy lifestyles through sport and physical activity		CHW (C&C)	Marianne Locke	Finance: Existing budgets/contra cts Workforce: Sports Development team/Contract ors	United and involved communities: A Council that listens and leads
3.3	MENTAL HEAL	TH				· ·	· · · · · · · · · ·
	Promote awareness of mental	Mental health promotion	A	PH/Com ms/C&C/ Adult Social	Sandra	Finance: to be determined Workforce: health improvement team; comms	PH1.6.People with mental illness and or disability in settled accommodation;PH 1.19.Older people's perception of community safety (Placeholder);PH1. 18.Social connectedness (Placeholder); PH2.23. Self- reported well- being Supporting and protecting people who are most in need
	health issues	campaign	Autumn	Care	Husbands	team	

Encourage/co mmission anti- bullying and self esteem programmes /campaigns in schools, e.g. through Schools Wellbeing Programme	Education/ PH/Comms /C&C	Leora Cruddas/La ura Fabunmi/Li ndsay Coulson/M arianne Locke	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014		
Promote awareness of early signs and symptoms of mental health problems	PH/Comms /C&C/Adult Social Care	Lindsay Coulson/Sa ndra Husbands/ Marianne Locke/Bern ie Flaherty	Finance: Workforce:			
Promote awareness of links between mental health and substance misuse including alcohol	Education/ PH/Comms /C&C/Adult Social Care	Leora Cruddas/Li ndsay Coulson/Mi chelle Williams/M arianne Locke/Bern ie Flaherty	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		http://harrowh ub/downloads/ file/5396/harro w children an d_young_peop les_commissio ning_plan_201 1-2015

:	Reduce stigma of mental ill health	Support national campaigns	Education/ PH/Comms /C&C	Lindsay Coulson/Ca role Furlong/M arianne Locke/Leor a Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014		http://harrowh ub/downloads/ file/5396/harro w_children_an d_young_peop les_commissio ning_plan_201 1-2015;
		Promote community cohesion to improve sense of belonging	Education/ PH/Comms /C&C/Adult Social Care	Leora Cruddas/Li ndsay Coulson/La ura Fabumni/ Marianne Locke/Bern ie Flaherty	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13		<u>Communicatio</u> ns Plan
	Promote early identification of mental health problems	Raise awareness of postnatal depression in pregnant women, new parents, midwives, health visitors and general practice staff	CCG/PH/Co mms	Dilip Patel/Sand ra Husbands/ Lindsay Coulson	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13		<u>Communicatio</u> <u>ns Plan</u>
		Promote early identification of mental health	CCG/PH/Co mms	Dilip Patel/Sand ra Husbands/	Finance: Workforce:			

		problems in		Lindsay					
		-		Coulson					
		general		Couison					
		practice							
		Raise							
		awareness of							
		mental health							
		problems in							
		schools and in							
		the wider							
		community				The Children's			
		through		Leora		and Young			
		campaigns and		Cruddas/La		People's			
		use of		ura	Finance:	Commissioning			
		champions	C&FS/PH	Fabunmi	Workforce:	Plan 2011-2014			
		Develop							
		suicide							
		prevention							
		strategy							
		including:							
		Identification							
		of at risk							
		groups							
		Identify and							
		address issues				Community			
		around suicide				Safety			
		'hot spots'				Partnership			
		Develop the				Plan 2008-			
		referral				2011; Safer			
		pathway for	Public			Harrow	Supporting and		
		health sector	Health /			Partnership's	protecting people		
	Reduce		Safer	Sandra					
		and voluntary			Finance	Crime, Disorder			
	suicide in	sector support	Harrow/CC	Husbands/	Finance:	and Drugs	need		
	Harrow	Bereavement	G	Dilip Patel	Workforce:	Strategy			

	care and care for people who have a family member, friend or colleague/ class mate that has attempted suicide						
Ensure seamless high quality of services for patients	Develop integrated care pathway for people with common mental health problems	CCG/Adult social care/CNWL	Dilip Patel/Berni e Flaherty	Finance: Workforce:	PH1.6.People with mental illness and or disability in settled accommodation		
	Develop				PH 1.7. People in prison who have a mental illness or significant mental illness (Placeholder); PH 1.8. Employment for those with a long- term health condition including those with a learning		
	integrated care pathway for people with severe and enduring mental illness	CCG/Adult social care/CNWL	Dilip Patel/Berni e Flaherty	Finance: Workforce:	difficulty / disability or mental illness Supporting and protecting people who are most in need		

Develop integrated care pathway for child and adolescent mental health services	CCG/C&FS	Dilip Patel/Leora Cruddas	Finance: Workforce:		PH 2.8.Emotional well-being of looked after children (Placeholder); PH2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s Supporting and protecting people who are most in need	
Integrate health and social care professionals and carers	CCG/ Adult Social Care	Dilip Patel/Berni e Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010; Commissioning Plan for Learning Disability Service 2011- 14		

	Support the development of community networks	Adult Social care	Bernie Flaherty	Finance: Workforce:	Community Development Strategy 2007- 10; Community Involvement/E ngagement Strategy	PH1.18.Social connectedness (Placeholder);	
Increase	Work in	Social care	riancrey	Workforce.	Strategy	PH2.23 Self-	
capacity in	partnership					reported well-	
voluntary	with the					being	
sector to	voluntary						
support	sector on					Supporting and	
people with	service			Finance:		protecting people	
mental	developments			Workforce:		who are most in	
health	Identify					need	
problems	opportunities						
and their	for innovative			Finance:		United and	
family/carers	service delivery			Workforce:		involved	
	Scope action to					communities: A	
	support social					Council that listens	
	enterprise and					and leads	
	third sector	Adult	Bernie	Finance:			
	commissioning	Social care	Flaherty	Workforce:			

. DIGNITY AND CHO	DICE AT THE END OF LIF	E (EOL)						
Improve care for people at end of life	Update the strategy developed in 2011	CCG	Lawrence Gould	Finance: Workforce:	Draft Harrow End of Life Care Strategy Action Plan 2011	Supporting and protecting people who are most in need		
	Develop integrated care pathway for EOL care	CCG/Adult Social Care	Lawrence Gould/Bern ie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010;			
	Raise awareness of EOL care pathway in primary care	CCG	Lawrence Gould	Finance: Workforce:				
	Promote awareness of EOL pathway in residential and nursing homes			Finance: Workforce:				
	Find efficiencies in the EOL care pathway			Finance: Workforce:				
Increase access to end of life care	Identify additional sources of funding			Finance: Workforce:				

							Grants for
							funeral
							payments
							remain
							within the
							elements of
							the Social
							Fund
							continuing in
							operation
							with the
							DWP
							Support for
							travel to
							funerals for
							immediate
							family sit
							within the
							Emergency
							Relief
							Scheme but
	Consider						only if the
	funeral support			Jennifer		DWP Social	person meets
Support for	as part of		Benefits	Townsley/		Fund	the criteria
bereaved	emergency	Complet	Team/Hous	Bernie	Finance:	The Help	for access to
families	response fund	е	ing	Beckett	Workforce:	Scheme Policy	this fund.

5. POVERTY	Review the availability of bereavement care for children Investigate appropriate interventions for bereaved children	CCG	Lawrence Gould/ Genevieve Small?	Finance: Workforce: Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014	Supporting and protecting people who are most in need Supporting and protecting people who are most in need		
Promote awareness of sources of advice and support for people with financial difficulties including role of CAB, Libraries and Children's centres	Ensure information is available on council website, within libraries and through Access Harrow.	Housing/ Adult Social Care/ C&C	Lynn Pennington / Bernie Flaherty/ Marianne Locke	Finance: Workforce:		Supporting and protecting people who are most in need		
	Local media promotion of advice and support services through Harrow People and /or	Housing/ Adult Social Care/ C&C	Lynn Pennington / Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Resident Involvement Strategy	Supporting and protecting people who are most in need	Homing-In is produced quarterly (with latest version: Spring 2013)	

	Homing In magazine(s)						
Promote education, training and skills development to improve employment prospects	Encourage young people to remain in education until age 18 at least	C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011- 2014; Children Services Directorate 2011-13 Plan	Supporting and protecting people who are most in need	Children and young People's Commissioning Plan 2011- 2014
Through the	age to at least	CAFS	Cruuuas	worktorce.	2011-13 Pidit	need	2014
local development							
framework, promote							
enterprise in							
Harrow to							
bring in more jobs and							
support							
people to							
retrain to						United and	
enable posts						involved	
to be filled						communities: A	
locally and					Community	Council that listens	
actively develop					Development Strategy 2007-	and leads	
programmes	Encourage	Community			10; Community	Supporting and	
to help	adult learning	Learning			Involvement/E	protecting people	
people into	particularly in	Team	Marianne	Finance:	ngagement	who are most in	
work	poorer families	(C&C)	Locke	Workforce:	Strategy	need	

Identify potential bursaries to enable young people in poorer families go to university and support them in their applications.		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014	Supporting and protecting people who are most in need		
Promote volunteering and apprenticeship s to develop work skills	Review quarterly March 2013	E&E	Mark Billington/ Kashimir Takhar	Finance: Workforce:	Enterprising Harrow 2007- 16; Harrow Third Sector Strategies 2010	United and involved communities: A Council that listens and leads Supporting and protecting people who are most in need	Part of procurement and planning obligations process. 6 starts 2012/13	Enterprising Harrow
Remove some of the barriers to new business to encourage the development of vibrant high streets across the borough	Complet e LDO establish ed North Harrow	E&E	Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007- 16	Supporting and protecting people who are most in need	Local Development Order for North Harrow. Planned LDO for Station Road in 2013. Vacancy Rates(empty shops decreased	

								Construction	
								skills	
								commitment	
								incorporated	
								into all major	
								devpt	
								schemes via	
								S106.	
								Funding	
								secured to	
								support	
								families	
								affected by	
								welfare	
								reform.	
				Caroline		Harrow		3 job fairs	
	Cummont						Cumporting and	-	
	Support			Bruce/Step		Sustainable	Supporting and	held, 180	
	employment			hen Kelly/		Community	protecting people	into	
	access schemes	Review		Mark	Finance:	Strategy (2009-	who are most in	employment	
	such as Xcite	quarterly	E&E	Billington	Workforce:	2020)	need	2012/13	

Identify								
families/household								
s most affected by								
the welfare reform								
changes and								
implement actions								
to support them to								
minimise the								
impact including								
Offering debt								
advice								
Helping people								
learn how to								
budget								
 Supporting 								
people who decide								
or have to move								
from Harrow to an								
area where private								
sector rents are								
cheaper								
 Supporting 								
people into work						Supporting and		
(see work &			Welfare			protecting people		
worklessness	Establish task		Reform	Bernie	Finance:	who are most in		
section)	group;	Complete	Task Group	Beckett	Workforce:	need		
						Supporting and		
			Welfare			protecting people		
	Undertake		Reform	Bernie	Finance:	who are most in		
	analysis	Complete	Task Group	Beckett	Workforce:	need		

	Develop cross directorate approach to supporting families/ people affected by welfare reform.	Ongoing	Housing/ Public Health/ Adult social care	Bernie Beckett/ Carole Furlong/ Bernie Flaherty	Finance: Workforce:	The Pilot Help Scheme Policy 2013	Supporting and protecting people who are most in need PH 1.15. Statutory	The pilot Help Scheme has been agreed by members and is currently being developed. A report will be put to members in December to propose the Help Scheme for year 2014/15	http://harr
	Housing support to help with relocation discussions and on-going support	2013 - ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013- 2018); Draft Housing Strategy 2012 - 2017	homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently,		owhub.har row.gov.uk /download /5398/hou sing_strate gY: http://harr owhub.har row.gov.uk /download /5192/hou sing_comm itments_20 12

							with or without	
							support	
							Supporting and	
							protecting people	
							who are most in	
							need	
							PH 1.15. Statutory	
							homelessness;	
							ASCOF 1G:	
							Proportion of	
							adults with	
							learning disabilities	
							who live in their	http://harr
							own home or with	owhub.har
							their family; ASCOF	row.gov.uk
							1H: Proportion of	/download
							adults in contact	<u>/5398/hou</u>
							with secondary	sing strate
	Undertake						mental health	<u>gy;</u>
	tenancy audit						services who live	http://harr
	to identify						independently,	owhub.har
	vulnerable					Private Sector	with or without	row.gov.uk
	people and					Housing	support	/download
	identify					Strategy (2013-		/5192/hou
	potential					2018); Draft	Supporting and	sing comm
	empty or under					Housing	protecting people	itments 20
	used			Lynn	Finance:	Strategy 2012 -	who are most in	12
	properties	Ongoing	Housing	Pennington	Workforce:	2017	need	

							PH 1.15. Statutory homelessness;		
							ASCOF 1G:		
							Proportion of		
							adults with		
							learning disabilities		
							who live in their		
							own home or with		
							their family; ASCOF		
						Private Sector	1H: Proportion of adults in contact	performance	
							with secondary	is reported via	
						Housing Strategy (2013-	mental health	Improvement	
						2018); Draft	services who live	Board and	
	Support new					Housing	independently,	Tenant	
	tenants with 6			Lynn	Finance:	Strategy 2012 -	with or without	Scrutiny	
	weekly visits	Ongoing	Housing	Pennington	Workforce:	2017;	support	Panel	
	weekly visits	011801118	110000118	i cinigcon	Workforder	2017)	PH 1.15. Statutory	i unci	
							homelessness;		
							ASCOF 1G:		
							Proportion of		
							adults with		
							learning disabilities		
							who live in their		
	Develop						own home or with		
	targeted					Private Sector	their family; ASCOF		
	housing					Housing	1H: Proportion of		
	support rather					Strategy (2013-	adults in contact		
	than universal					2018); Draft	with secondary		
	support service					Housing	mental health		
	to help those in			Lynn	Finance:	Strategy 2012 -	services who live		
	greatest need	ongoing	Housing	Pennington	Workforce:	2017	independently,		

				with or without
				support
GPs to implement the "Pathway to Work" report findings	CCG/ NHSE/ Public Health	Mark Billington/ Sandra Husbands	Finance: Workforce:	Supporting and protecting people who are most in need
Develop appropriate resources for general practice to use to give advice to patients	CCG		Finance: Workforce:	Supporting and protecting people who are most in need
GPs to refer people suffering from stress and anxiety over personal finances to advice and support services e.g. CAB	CCG		Finance: Workforce:	Supporting and protecting people who are most in need
Consider a scheme to offer benefits and debt advice sessions in larger practices and health centres	CCG/Benefi ts		Finance: Workforce:	Supporting and protecting people who are most in need

		Г [1				
								Promotion of	
								Benefits and	
								support	
								available is	
								ongoing,	
								delivered by	
								Communicati	
								ons in	
								partnership	
								with	
								Housing/Ben	
								efits and	
								Economic	
								Development	
		Promote						The Council	
		benefits						Tax Debt	
		available to						Collection	
		people who are						Policy has	
		eligible but						been	
		who don't						reviewed in	
		claim them.						partnership	
		Given the						with the	
		current						Community	
		economic					United and	Reference	
		climate and the					involved	Group and	
		cuts to					communities: A	Welfare	
		benefits,					Council that listens	Reform	
	Support people in	consideration				Council Tax	and leads	Project	
	poverty or	should be given				Debt Collection		Structure.	
	approaching	with regards to		Bernie		Policy	Supporting and	The	
	poverty to	collection and	Welfare	Beckett/		Corporate Debt	protecting people	Corporate	
	participate in	enforcement	Reform	Communic	Finance:	Collection	who are most in	Debt	
	society	activities	Group	ations	Workforce:	Policy	need	Collection	
L			p			,			

							Policy is currently being reviewed and is due to be taken to Councillors at Scrutiny later in the summer	
	Explore level of concessions for adult learning, art centre programmes and leisure services.	C&C	Marianne Locke	Finance: Workforce:		United and involved communities: A Council that listens and leads Supporting and protecting people who are most in need		
Develop proposal for a social fund to support vulnerable people in temporary need e.g. pregnant women, people with medium term illnesses, those most affected by benefits changes.	Hardship fund and HRA fund established to support council tenants affected by welfare changes	Benefits/ Housing	Jennifer Townley/ Jane Fearnley	Finance: Workforce:	Housing Strategy 2013- 18, Homelessness Strategy 2013- 18	Supporting and protecting people who are most in need		

	Support families with highest need through the Families First programme Reduce the level and impact of fuel poverty across the borough	Identify and support families with highest need through the Families First programme including development of a family learning programmes to break intergeneration al culture of dependence.	See Children's Section Climate Change Team/ Housing	Andrew Baker/Lynn Pennington	Finance: Workforce: Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	Supporting and protecting people who are most in need	http://ham owhub.ham row.gov.uk /downloac /5407/clim ate_chang e_strategy	<u>r</u> <u>k</u> <u>1</u>
		Promote awareness of	Climate Change			Harrow Climate Change		<u>http://hari</u> owhub.har	-
		Green Deal and	Team/	Andrew		Strategy April		row.gov.ul	-
		other fuel	Housing/Pu	Baker/Lynn	Finance:	2013 onwards;		/download	-
1 1									

programmes				Secretary of		ate chang
				State for		e_strategy
				Energy and		
				Climate Change		
				April 2013 to		
				March 2018		
				Harrow Climate		
				Change		
				Strategy April		
				2013 onwards;		
				HECA Report to		http://harr
				Secretary of		<u>owhub.har</u>
Require Energy				State for		<u>row.gov.uk</u>
Performance	Climate			Energy and		/download
Certificates for	Change			Climate Change		<u>/5407/clim</u>
rental sector	Team/	Andrew	Finance:	April 2013 to		ate_chang
housing	Housing	Baker	Workforce:	March 2018		<u>e_strategy</u>
				Harrow Climate		
				Change		
				Strategy April		
				2013 onwards;		
Identify				HECA Report to		
external				Secretary of		
sources of				State for		
funding to				Energy and		http://harr
continue the				Climate Change		<u>owhub.har</u>
winter warmth	Climate			April 2013 to		<u>row.gov.uk</u>
programme	Change			March 2018;		/download
(Harrow	Team/	Andrew		Supported		<u>/5407/clim</u>
Housewarmers	Housing/Pu	Baker/Lynn	Finance:	Accommodatio		ate_chang
).	blic Health	Pennington	Workforce:	n Strategy		<u>e_strategy</u>

Maintain community	Increase community "ownership" of parks and green space. Promote Community Warden programme in green belt	Public Realm	Stephen Kelly/ John Edwards	Finance: Workforce: Finance: Workforce:	Place Shaping Service Plan 2012 2013; Enterprising Harrow 2007- 16	Keeping neighbourhoods clean, green and safe Keeping neighbourhoods clean, green and safe	http://harr owhub/do wnloads/fil e/5165/pla ce_shaping _service_pl an_2012_2 013
infrastructure to provide free green space for people to exercise	Develop volunteers programmes to maintain green space and use of allotments			Finance: Workforce:	Place Shaping Service Plan 2012 2013	Keeping neighbourhoods clean, green and safe	http://harr owhub/do wnloads/fil e/5165/pla ce_shaping service_pl an_2012_2 013
	? look at use of parks in relation to community preferences			Finance: Workforce:	Open Space Strategy 2013, Harrow Green Grid Project	Keeping neighbourhoods clean, green and safe	http://harr owhub/do wnloads/fil e/5165/pla ce_shaping _service_pl an_2012_2 013

Promote a "grow for health" programme to provide fresh 'free' food and exercise.	Identify unallocated allotments and offer to those living in poverty – possibly as a group rental	Public Realm	John Edwards/Je rry Hickman?	Finance: Workforce:	Allotment Strategy	Keeping neighbourhoods clean, green and safe		http://harr owhub/do wnloads/fil e/5165/pla ce_shaping service_pl an_2012_2 013
	Consider expansion of allotments in Harrow utilising park edge sites			Finance: Workforce:	Place Shaping Service Plan 2012 2013; Site Allocations Development Plan Document Part 1& 2	Keeping neighbourhoods clean, green and safe		http://harr owhub/do wnloads/fil e/5165/pla ce_shaping _service_pl an_2012_2 013,
	Consider the establishment of a land bank scheme (those with gardens that don't/can't maintain them to allow those without gardens to use them to grow food) after scoping out with local communities			Finance: Workforce:	Not currently contained in any strategy	Keeping neighbourhoods clean, green and safe	ТВС	http://harr owhub/do wnloads/fil e/5165/pla ce_shaping _service_pl an_2012_2 013

Develop a local food bank to							Supporting and protecting people	Council represented on Steering Group however Churches leading on the development of the Foodbank. Proposed that first site will open in Wealdstone in June and
need to maintain a healthy diet.	Food bank to be established	Jun-13	Benefits team	Bernie Beckett	Finance: Workforce:	Scheme Policy 2013	need.	will open in September This could be
			Welfare	Bernie				a project that could sit within the Help Scheme however has
	Scope out a scheme link to		benefits team/	Beckett/ Sandra			Supporting and protecting people	not been
	healthy recipes		Public	Husbands/			who are most in	and
	and cooking		Health and	Marianne	Finance:		need.	therefore I
	skills courses	Jun-13	C&C	Locke	Workforce:			was unaware

6	Develop local furniture and appliance recycle service WORK AND WORKLES	Develop local scheme to support families with needs for furniture or white goods by recycling items from house clearances		Public Realm	Andy Parson	Finance: Workforce:		Supporting and protecting people who are most in need.	This was discussed at Manager Forum - Andy Parsons would now be lead?	
0.		JINEJJ								
	Through the local development framework, promote enterprise in Harrow to bring in more jobs and	Use planning process to create opportunities for new enterprise		Enterprise/ Housing	Caroline Bruce/Mar k Billington/J ane Fearnley/St ephen Kelly	Finance: Workforce		Supporting our town centre, our local shopping centres and businesses	New employment floorspace created in 2012/13 through decisions at Kodak, Lyon Road, RNOH	
	support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work e.g. Xcite for young people.	Require contractors to promote local employment through the procurement process	Review annually	Enterprise/ Housing	Caroline Bruce/Mar k Billington/J ane Fearnley/St ephen Kelly	Finance: Workforce	Core Strategy; Enterprising Harrow 2007- 16; Harrow Third Sector Strategies 2010; Third Sector Investment Plan	Supporting our town centre, our local shopping centres and businesses	Employment gain generated in S106 contracts Canning Rd, Douglas Close LDF nearing completion. Regen Strategy in	http://harr owhub.har row.gov.uk /download /5531/envi ronment_a nd_enterpr ise_commi ssioning_p anel_2012; http://harr owhub.har

							development for Summer consultation	row.gov.uk /download /5398/hou sing_strate gY: http://harr owhub.har row.gov.uk /download /5192/hou sing_comm itments_20 12
	Ensure that the needs of people with disability are included in future contracts with employment advice services	E&E/Adult Social Care	Mark Billington/ Bernie Flaherty	Finance: Workforce:	Commissioning Plan for Adults with learning disability 2011- 14	Supporting and protecting people who are most in need.		<u>12</u>
Ensure that advice services supporting people into jobs take in to consideration the needs of people with disabilities	Offer training for employment advice services in collaboration with the voluntary sector (potential income generation for			Finance: Workforce:	Enterprising Harrow 2007- 16; Harrow Third Sector Strategies 2010	Supporting and protecting people who are most in need.		

	voluntary							
	sector)							
Improve								
information about								
and access to ESOL	Collate				Place to be			
and adult literacy	information to				service plan;			
classes, identifying	enable public				Core Strategy;			
need through other	sector workers				Enterprising	Supporting and		
services	and voluntary				Harrow 2007-	protecting people		
particularly	sector to				16; Harrow	who are most in		
children's centres,	signpost into		Marianne	Finance:	Third Sector	need.		
GPs and maternity	services.	C&C	Locke	Workforce:	Strategies 2010			
	Offer work							
	experience and							
	apprenticeship							
	s as							
	appropriate to		John	Finance:				
	qualifications,	HR/OD	Turner	Workforce:				
As the largest	Make spare							
employers in the	training course					Supporting and		
area, the local	places available					protecting people		
authority and NHS	to volunteers					who are most in		
should lead by	or the			Finance:		need.		
example	unemployed	OD	Gary Pyke	Workforce:				

Promot procure	ment/l				Corporate		http://harr owhub.har row.gov.uk /download /5379/core outcomes july 2012 i http://harr owhub.har row.gov.uk
ocal sup chain th					Procurement Strategy 2009-	Supporting our town centre, our	/download /2009/proc
key con	-				2012; Harrow	local shopping	urement s
e.g. rep		Procureme	Robin	Finance:	Core strategy-	centres and	trategy
 contrac	tors.	nt	Edwards	Workforce:	LDF 2012	businesses	
							http://harr
							<u>owhub.har</u> row.gov.uk
							/download
							/5379/core
							<u>outcomes</u>
							_july_2012
Include							i i http://how
require contrac							<u>http://harr</u> owhub.har
local					Corporate		row.gov.uk
contrac	tor-				Procurement	Supporting our	/download
based					Strategy 2009-	town centre, our	/2009/proc
apprent	-				2012; Harrow	local shopping	<u>urement_s</u>
s and gr		Procureme	Robin	Finance:	Core strategy-	centres and	<u>trategy</u>
placeme	ents.	nt	Edwards	Workforce:	LDF 2012	businesses	

							1	
	Work with							
	Chamber of							
	Commerce and							
	Harrow in							
	Business to							
	promote							
	healthy							
	workplaces							
	including work							
	with Chamber							
	of Commerce							
	and Harrow in							
	Business to							
	promote							
	healthy							
	workplaces							
	including							
	Healthy							
	eating options							
	in work							
Promote healthy	restaurants;							
workplaces so that	 Stop smoking 							
when people have	courses within							
a job, they have a	work time to							
good work-life	result in fewer							
balance. E.g.	smoking breaks							
controlling volume	and increased			Finance: to be				
of work, hours of	productivity			defined –				
work; allowing time	• Stress	E&E/Suppo		workplace		Supporting our		
to engage in family	management	rt from	Taiq	health within		town centre, our		
and personal	courses	public	Chowdry/S	PH ring-fenced		local shopping		
activities and	Workplace	health	andra	grant		centres and		
recreation.	exercise	team	Husbands	Workforce:		businesses		
 		tean			1	2221100000	<u> </u>	1

Defined					
breaks					
affording time					
for interaction					
on non-work,					
social level					
with colleagues					
• Supporting					
parents into					
work through					
flexible					
working					
patterns					
• Utilise					
volunteers					
more through					
community					
activities as					
part of work					
experience and					
support					
education of					
volunteers					
Pull together					
all information					
to allow for		Finance:			
signposting		Workforce:			
Consider a					
healthy Harrow					
employer		Finance:			
award		Workforce:			

	Commission local voluntary sector organisations to maintain green grid; improve their communities and promote local Arts programmes	Adult Social Care/C&C	Bernie Flaherty/Th om Wilson/Ma rianne Locke/Kash mir Kalsi	Finance: Workforce:		Keeping neighbourhoods clean, green and safe	
	Develop a volunteer matching/ time bank/land bank programme through commissioning of the CVS-run Volunteer Centre			Finance: Workforce:	Third Sector Implementatio n Plan; Third Sector Strategy; Core Strategy; Place shaping service plan	Keeping neighbourhoods clean, green and safe	http://harr owhub/do wnloads/fil e/5445/thi rd_sector_i nvestment _plan_201 2-15
Build capacity in the voluntary	Consider a programme of skill building and support in bidding for funding from national organisations			Finance: Workforce:	Third Sector Implementatio n Plan; Third Sector Strategy; Core Strategy; Place shaping service plan		http://harr owhub/do wnloads/fil e/5445/thi rd_sector_i nvestment _plan_201 2-15
sector and promotion of volunteering	Work with voluntary stakeholders to			Finance: Workforce:	Third Sector Implementatio n Plan; Third		http://harr owhub/do wnloads/fil

identify areas of enterprise development		Sector Strategy; Core Strategy; Place shaping service plan	e/5445/thi rd_sector_i nvestment _plan_201 2-15
Using the Harrow Circles of Support, develop work opportunities for people with learning difficulties and mental health problems who do not meet the need requirement of		Third Sector Implementatio n Plan; Third Sector Strategy; Core Strategy; Place	http://harr owhub/do wnloads/fil e/5445/thi rd_sector_i nvestment
statutory services	Finance: Workforce:	shaping service plan	<u>_plan_201</u> 2-15
Continue the Volunteer		Third Sector Implementatio n Plan; Third Sector Strategy; Core Strategy; Place	http://harr owhub/do wnloads/fil e/5445/thi rd_sector_i nvestment
awards	Finance:	shaping service	_plan_201
Programme Pre-retirement	Workforce:	plan	<u>2-15</u>
at options to volunteer	Finance: Workforce:		