

## HARROW HEALTH AND WELLBEING ACTION PLAN (2013 - 2016)

### 1. PRIMARY PREVENTION: LIFESTYLES AND COMMUNITY

	Objectives	Action	Time Scale	Lead Directorate/ Partner	Lead Manager	Resources	Related Strategies	Which outcome does this contribute to (e.g. in PHOF)	Progress	R A G	Link Strategy
1.1	TOBACCO										
		Revise the Tobacco needs assessment	Nov-13	Public Health	Carole Furlong	Finance: none required Workforce: Public Health Intelligence (PHI) Team	Tobacco Needs Assessment 2010; Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)			
		Re-establish tobacco control alliance	Jun-13	Public Health/ Trading Standards/ Licensing/ Environmental Health/ CCG/ Stop Smoking Service Providers/ Fire Service	Carole Furlong	Finance: £10k required – within PH ring-		PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s)			

		Develop and deliver tobacco control action plan	Jun-13	Public Health	Carole Furlong	Finance: none required Workforce: PH Commissioning Team	Tobacco Strategy for Harrow 2010	PH2.3. Smoking status at time of delivery; PH2.9. Smoking prevalence - 15 year olds (Placeholder): PH2.14. Smoking prevalence - adults (over 18s) Supporting and protecting people who are most in need Process measure: Smoking quitters (5% of number of adult smokers to quit per year)			
--	--	---	--------	---------------	----------------	--	----------------------------------	---	--	--	--

1.2	<b>PHYSICAL ACTIVITY &amp; OBESITY</b>										
		Undertake a needs assessment on obesity and physical activity	Oct-13	Public Health	Sandra Husbands	Finance: none required Workforce: PHI & health improvement teams		PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults			
		Develop and deliver obesity action plan	Dec-13	Public Health	Sandra Husbands	Finance: to be determined – within PH ring- Workforce: PHI & health improvement teams		PH2.6. Excess weight in 4-5 and 10-11 year olds PH 2.12. Excess weight in adults; PH 2.13. Proportion of physically active and inactive adults			
1.3	<b>ALCOHOL</b>										
		Review the annual alcohol assessment and identify hot spots for alcohol abuse/misuse	Oct-13	Joint Analytical Group	Carole Furlong	Finance: None required Workforce: police crime analyst; community safety analyst.		PH 2.18. Alcohol-related admissions to hospital Supporting and protecting people who are most in need			

		Responsible drinking health promotion campaigns	Nov 13	Public Health	Sandra Husbands/ Taiq Chowdry	Finance: to be determined – within PH ring-fenced grant Workforce: Communications & Harrow Health Improvement Team		PH 2.18. Alcohol-related admissions to hospital  Supporting and protecting people who are most in need		
		Tackle binge drinking in Harrow town centre and Wealdstone centre,		Safer Harrow	Mike Howes/ Taiq Chowdry	Finance: Workforce:		PH 2.18. Alcohol-related admissions to hospital  Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety">http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety</a>
		Training in brief advice for front line town centre police and council staff		Safer Harrow/ Public Health	Sandra Husbands/ Taiq Chowdry	Finance: to be determined Workforce: Michelle Williams		PH 2.18. Alcohol-related admissions to hospital Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety">http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety</a>

		Implement an information-sharing programme with local A&E, Urgent care and Walk-in centres to identify alcohol-related attendances and where the drinking took place.		Safer Harrow/ Public Health	Laura Fabunmi	Finance: none required Workforce: PHI Team/ A&E /UCC /WIC Staff		PH 2.18. Alcohol-related admissions to hospital		<a href="http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety">http://harrowhub.harrow.gov.uk/info/200234/community_and_environment/492/community_safety</a>
		Promote brief intervention by healthcare professionals to identify and advise people with alcohol misuse issues.		Public Health	Laura Fabunmi/Sandra Husbands	Finance: to be determined Workforce: Anna Kirk, Michelle Williams		PH 2.18. Alcohol-related admissions to hospital		
		Monitor impact of alcohol free-zone		Safer Harrow		Finance: Workforce:	Anti Social Behaviour Strategy 2010-2013; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy	PH 2.18. Alcohol-related admissions to hospital		

1.4	CANCERS										
		Map environmental cancer risk (e.g. asbestos)	Dec-13	Environmental health	Taiq Chowdry	Finance: Workforce:	Health and Safety Code of Practice 13-00 - Asbestos	PH 4.6. Mortality from cancer  Keeping neighbourhoods clean, green and safe			<a href="http://harrowhub.harrow.gov.uk/download/5385/community_safety_plan">http://harrowhub.harrow.gov.uk/download/5385/community_safety_plan</a> ; <a href="http://harrowhub.harrow.gov.uk/download/3166/asbestos_copy_21st_march_2011">http://harrowhub.harrow.gov.uk/download/3166/asbestos_copy_21st_march_2011</a>
		Put in place a programme of inspection of identified sites	Start Dec 2013	Environmental health	Taiq Chowdry	Finance: Workforce:	Health and Safety Code of Practice 13-00 - Asbestos	PH 4.6. Mortality from cancer  Keeping neighbourhoods clean, green and safe			<a href="http://harrowhub.harrow.gov.uk/download/5385/community_safety_plan">http://harrowhub.harrow.gov.uk/download/5385/community_safety_plan</a>
		Put in place local assurance process for cancer screening, liaising with PHE and NHSE	May-13	Public Health	Laura Fabunmi	Finance: none required Workforce: PHI Team		PH 2.20. Cancer screening coverage			
		Promote early detection through raising awareness of signs and symptoms of cancer through population campaigns	To coincide with national campaign day	Public Health	Sandra Husbands	Finance: to be determined Workforce: Communications & Harrow Health Improvement Team		PH2.19. Cancer diagnosed at stage 1 and 2 (Placeholder)			

		Promote early detection through prompt referral through the “two week wait” system for rapid diagnosis	tbc	CCG	Amol Kelshiker	Finance: Workforce:					
		Ensure support for people with cancer regarding benefits and access to social and voluntary sector support for them and their family/carers	May-13	CCG/ Public Health & C&C	Amol Kelshiker	Finance: Workforce:		Supporting and protecting people who are most in need.			
		Continue support programme for people who have been on long term sick leave to get back into work	May-13	E&E	Mark Billington	Finance: Workforce:		Supporting and protecting people who are most in need.			

**2. PRIMARY PREVENTION: MATERNAL HEALTH AND EARLY INTERVENTION**

		Promote initiation and continuation of breastfeeding		CCG/ C&FS		Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children Services Directorate 2011-13 Plan	PH2.2. Breastfeeding		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
	Promote Early Years Healthy Nutrition	Promote healthy weaning		CCG/ C&FS		Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014			<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		Develop a programme to identify first time parents or parents who have had problems during antenatal care and offer support packages		CCG/ C&FS		Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.5. Child development at 2 – 2.5 years (Placeholder); PH 2.1. Low birth weight of term babies		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>



	Improve the mental and physical health of children and young people and help them to make healthy lifestyle choices	Implement school-based wellbeing programme		Public Health/ C&FS	Laura Fabunmi/ Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.6 Excess weight in 4-5 and 10-11 year olds; PH 2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s; PH 2.8 Emotional wellbeing of looked after children (placeholder); PH 2.4 Under-18 conceptions  Supporting and protecting people who are most in need			<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		Review CAMHS services and referral pathways into them; develop new service specifications and care pathways		CCG/PH	Amol Kelshiker/ Sandra Husbands	Finance: Workforce:		PH 2.8. Emotional wellbeing of looked after children (placeholder)  Supporting and protecting people who are most in need			

		Establish & publicise programmes in Children's Centres to promote positive early years development		C&FS/ PH	Leora Cruddas/ Laura Fabunm	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH 2.5. Child development at 2 Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		Establish consistent access to counselling for mental health support in local schools						Supporting and protecting people who are most in need		
Improve health outcomes for looked after children		Early identification and referral to multiagency safeguarding hub (MASH)		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Culture Strategy	PH 2.8. Emotional wellbeing of looked after children (placeholder) Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>

		Support families to maximise the number of vulnerable children and young people who are appropriately cared for at home		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014, Public Health Operating Framework; Core Strategy & LDF; Housing Strategy; Adults QA Framework			<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		Provide initial health assessment for all looked after children		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014			<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		Provide annual health check ups for all looked after children		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014			<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>

		Address need for social activities and access to leisure facilities		CHW (Community & Culture)	Marianne Locke	Finance: Workforce:	Cultural Strategy; Public Health Outcomes Framework				
	Introduce programme of early years assessments and support	Develop assessment programme for early years (2-3), specifically including speech and language/ communication needs; develop support programmes for those with identified needs - addressing health, developmental and behavioural problems and preparing children for school; ensure early years assessment is embedded in health visitor contracts; support parents in getting help.		C&FS/ PH	Leora Cruddas/ Laura Fabunmi	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children and Young People's Plan 2011-2014	PH 1.2. School readiness (Placeholder); PH 2.5 Child development at 2- 2.5 years (Placeholder)	Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>

	Involvement of children in the (re)design of services and facilities to make them multipurpose and child friendly	Where possible, include children and young people in the (re)design of services or facilities or renovations of previous facilities to make them responsive to the needs of the community they serve.		C&FS/ Planning	Leora Cruddas/	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011- 2014				<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
		As part of the green space programme, ensure parks are safe place for children to play		Environment	Caroline Bruce/David Corby	Finance: Workforce:	Community Safety Partnership Plan 2008- 09; Children and young people's commissioning plan; Community and environment commissioning panel papers	PH 1.16. Utilisation of green space for exercise / health reasons  Keeping neighbourhoods clean, green and safe			

		Reduce childhood injuries and accidents	As part of the green space programme, ensure parks are safe place for children to play		Environment	Caroline Bruce/David Corby	Finance: Workforce:	Community Safety Partnership Plan 2008-09; Children and young people's commissioning plan; Community and environment commissioning panel papers	PH 1.16. Utilisation of green space for exercise / health reasons  Keeping neighbourhoods clean, green and safe		
			Maintain the 27 children's playgrounds in Harrow parks to promote the development of motor control and special awareness		Environment	Caroline Bruce/Stephen Kelly	Finance: Workforce:	Community Development Strategy 2007-10; Children and Young People's Plan 2011-2014; Culture Strategy; Parks Strategy; Public Health Outcome Framework	PH 1.16. Utilisation of green space for exercise / health reasons; PH 2.6. Excess weight in 4-5 and 10-11 year olds  Keeping neighbourhoods clean, green and safe		

		Identify the extent and nature of childhood injuries and accidents through analysis of hospital data – including A&E attendance and if possible GP data.		PH/CCG/ NWLHT	Carole Furlong	PHI Team		PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s  United and involved communities: A Council that listens and leads			
		Work with the LSCB and NHS providers to develop appropriate actions based on the analysis.		CCG/ C&FS	Amol Kelshiker/ Leora Cruddas	Finance: Workforce:	Early Intervention Strategy 2013; Children and Young People Commissioning Plan 2011-2014	PH 2.6. Excess weight in 4-5 and 10-11 year olds; PH 2.7. Hospital admissions caused by unintentional and deliberate injuries in under 18s			
		Work with LSCB to promote Road Safety		C&FS/PH	Leora Cruddas/ Laura Fabunmi						

	Improve school nursing service so that it meets the needs Harrow children	Review and improve school nurse contract specification	Dec-13	PH/C&FS	Mary Cleary	Finances: Contract value - £520K; Workforce: Michelle Williams		PH 2.8. emotional wellbeing of looked after children (placeholder); PH 2.6 Excess weight in 4-5 and 10-11 year olds				Supporting and protecting people who are most in need
		Plan for the novation of the health visitor contract to the local authority in 2015	2013-14	PH	Laura Fabunmi/ Leora Cruddas/ Mary Cleary	Finance: Workforce:						
	Commission a "best practice" health visiting service for Harrow	Review the current health visitor service, assess local needs and develop service specification for new contract	2014-15	PH	Laura Fabunmi/ Leora Cruddas/ Mary Cleary	Finance: Workforce:						



	Support the development of the Families First project	Provide family learning programmes with targeted families to break intergenerational dependence on benefits		C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	PH1.1. children in poverty; PH 1.3. pupil absence; PH 1.4. first time entrants to the youth justice system; PH 1.5. 16-18 year olds not in education, employment or training		
		Reduce debt collection leading to mental health and possible increase in domestic violence		C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014	Supporting and protecting people who are most in need  United and involved communities: A Council that listens and leads		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>
	To enable young carers to maintain schooling and continue to live with parents who have illness and/or disability	Develop a programme to identify and support young carers		C&FS	Leora Cruddas	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014;	PH 1.3. pupil absence  Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub.harrow.gov.uk/download/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>

3. SECONDARY PREVENTION: BREAKING THE CYCLE AND SUPPORTING INDEPENDENCE											
3.1	DEMENTIA										
		Use social marketing to raise awareness of early signs of dementia and encourage people with signs of suspected dementia to access services early		PH/Comms	Jeff Lake/ Lindsay Coulson	Finance: Workforce:			PH 4.16.Dementia and its impacts (Placeholder)		
	Reduce the impact on individuals suffering from dementia and their carers	Annual health promotion campaign		PH/Comms	Jeff Lake/ Lindsay Coulson	Finance: Workforce:			PH 4.16.Dementia and its impacts (Placeholder)		
		Include the dementia "screening" questions in the health checks programme		PH	Sandra Husbands	Finance: none required Workforce: Rosanna Cowan			PH 4.16.Dementia and its impacts (Placeholder)		

		Develop an integrated care pathway for dementia, including early awareness and access to memory clinics		CCG/ Adult Social Care	Dilip Patel/ Bernie Flaherty/ Sue Conn	Finance: Workforce:	Joint Dementia Strategy(2010-2013)	PH 4.16.Dementia and its impacts (Placeholder); PH4.13. Health-related quality of life for older people (Placeholder); PH4.13. Health-related quality of life for older people (Placeholder); ASCOF 1B: The proportion of people who use services who have control over their daily life  Supporting and protecting people who are most in need			
--	--	---	--	---------------------------------	---	------------------------	--	---	--	--	--

		Promotion of “self care” through programmes such as Memory Matters – a reminiscence project for older people provided as part of community learning		CCG/ Adult Social Care/C& C	Dilip Patel/ Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Joint Dementia Strategy(2010-2013)	PH4.13. Health-related quality of life for older people (Placeholder);  Supporting and protecting people who are most in need  United and involved communities: A Council that listens and leads			
Safeguarding adults with dementia		Ensure all those working with older or vulnerable adults have had safeguarding training (including health professionals)		Adult social care	Thom Wilson	Finance: Workforce:	Safeguarding Adults Board Business Plan, Training and Prevention Strategy 2010-2013; Early Intervention Strategy 2013	PH4.13. Health-related quality of life for older people (Placeholder);  Supporting and protecting people who are most in need			

	Ensure people with dementia are in suitable and safe housing	Implementation of the housing strategies developed in 2012	2013-18	Housing	Lynn Pennington	Finance: Identified in business plan Workforce:	Private Sector Housing Strategy (2013-2018)		cabinet approval of strategies in April 1014. Actions plans being implemented		<a href="http://www.harrow.gov.uk/info/200003/housing_policies_and_planning_for_housing/2388/housing_changes">http://www.harrow.gov.uk/info/200003/housing_policies_and_planning_for_housing/2388/housing_changes</a>
		support people to live in their own homes as long as possible		CCG/Adult Social care	Dilip Patel/Bernie Flaherty	Finance: Workforce:	Early Intervention Strategy 2013				<a href="http://www.harrow.gov.uk/downloads/file/5341/carers_strategy_2008">http://www.harrow.gov.uk/downloads/file/5341/carers_strategy_2008</a>
		Continue contracts with Handyperson Scheme to maintain properties of vulnerable adults		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018);	Supporting and protecting people who are most in need	Strategy received Cabinet Approval April 13		<a href="http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy">http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy;</a> <a href="http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy">http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy;</a> <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012;</a> <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">Homelessness Strategy</a>

		Develop a programme of fire safety checks for homes of vulnerable adults		Fire Service/ Housing	Lynn Pennington	Finance: Workforce:	Housing Strategy; Private Housing Strategy	PH 4.13. Health-related quality of life for older people (Placeholder); ASCOF 2A: Permanent admissions to residential and nursing care homes, per 100,000 population; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support			<a href="http://harrowhub.harrow.gov.uk/info/200234/community-and-environment/492/community-safety;PrivateSectorHousingStrategy">http://harrowhub.harrow.gov.uk/info/200234/community-and-environment/492/community-safety; Private Sector Housing Strategy</a>
--	--	--	--	--------------------------	-----------------	------------------------	---	---	--	--	---

	Ensure people with dementia and their carers have access to the services and benefits that they need	Ensure access to high quality social care and continuing care based on need.	2013 - ongoing	Adult Social Care/CCG	Bernie Flaherty/Dilip Patel	Finance: Workforce:		related quality of life for older people (Placeholder); ASCOF 2B: Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services;			
		Ensure all carers have a regular health review		Adult social care/CCG	Bernie Flaherty/Dilip Patel		Carers strategy – Making change happens (2008-2011)	ASCOF 3C: The proportion of carers who report that they have been included or consulted in discussion about the person they care for; ASCOF 3D: The proportion of people who use services and carers who find it easy to find information about services; ASCOF 4A: The proportion of people who use			

								<p>services who feel safe; ASCOF 4B: The proportion of people who use services who say that those services have made them feel safe and secure; ASCOF 1A: Social care-related quality of life; ASCOF 1D: Carer-reported quality of life; ASCOF 1B: The proportion of people who use services who have control over their daily life</p> <p>Supporting and protecting people who are most in need</p>			



3.2	LONG-TERM CONDITIONS									
		<p>Redesign housing support provision to optimise impact within available resources: Implement new support model for Council sheltered housing services § Plan future use of Supporting People funding § Identify any affordable, alternative housing options required by people with social care needs § Roll out a borough 'Circle of Support' to assist residents</p>	July 13 - ongoing	Housing	Lynn Pennington		<p>Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy</p>	<p>PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.</p> <p>Supporting and protecting people who are most in need</p>		<p><a href="http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy">http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy</a>;  <a href="http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy">http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy</a>;  <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012</a>;  <a href="#">Homelessness Strategy</a></p>

		to have lower level needs met § Review housing options for looked after children § Work with social housing providers in their asset management strategies for existing supported housing, to ensure any plans for reprovision are in line with Harrow's priorities									
--	--	---	--	--	--	--	--	--	--	--	--

	Reduce the impact of poor housing on people with long term conditions	Invest in housing stock particularly in supported housing sector		Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017; Supported Accommodation Strategy; Homelessness Strategy	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.  Supporting and protecting people who are most in need			<a href="http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy">http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy</a> ; <a href="http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy">http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy</a> ; <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012</a> ; <a href="#">Homelessness Strategy</a>
--	---	--	--	---------	-----------------	------------------------	--	---	--	--	--

		<p>Implement the housing strategies developed in 2012: including Increasing housing stock; Increasing and improving access to good quality private sector housing; Enable and enforce better housing conditions in the private sector Bringing houses back into use; Improving existing stock and prioritising according to need; Procuring additional supported housing;</p>							<p>PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support.</p>	<p><a href="http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy;">http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy;</a>  <a href="http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy;">http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy;</a>  <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012;">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012;</a></p>
				Housing	Lynn Pennington / Taiq Chowdry	Finance: Workforce:		Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017		

		Handyperson Scheme to maintain properties of vulnerable adults		Adult Social	Bernie Flaherty	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	<p>ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family</p> <p>Supporting and protecting people who are most in need</p> <p>United and involved communities: A Council that listens and leads</p>			<p><a href="http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy">http://harrowhub.harrow.gov.uk/download/5400/private_sector_housing_strategy</a>;</p> <p><a href="http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy">http://harrowhub.harrow.gov.uk/download/5403/tenancy_strategy</a>;</p> <p><a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012</a></p>
		Develop a programme of fire safety checks for homes of vulnerable adults		Fire Service		Finance: Workforce:		<p>ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support</p> <p>Supporting and protecting people who are most in need</p>			

		Promote warm, fuel efficient homes and combat fuel poverty - in both Private & Public rented sectors		Climate change team/Public Health/Housing		Finance: Workforce:	Draft Housing Strategy 2012 - 2017	PH 1.17. Fuel poverty  Supporting and protecting people who are most in need		
		Implementation of the climate change strategy		Climate change team	Andrew Baker	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	PH 1.17. Fuel poverty		
		Promote the Green Deal		Climate change team	Andrew Baker	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	PH 1.17. Fuel poverty  Supporting and protecting people who are most in need		

		Promote and evaluate the Harrow Housewarmers scheme		Climate Change team/Public Health	Andrew Baker & Carole Furlong	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018	PH 1.17. Fuel poverty  Supporting and protecting people who are most in need		
		Enforcement activities to ensure noise is at an acceptable level to the people of Harrow		Environmental health	Taiq Chowdry	Finance: Workforce:	Waste Management Strategy (2010-2016); Risk Management Strategy 2010	PH 1.14. The percentage of the population affected by noise (Placeholder)		<a href="http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016">http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016</a>
		Enforcement activity to address "Beds in sheds" and improve standards of private rented accommodation in Harrow	Review to begin June 13	Environmental Health/Housing	Taiq Chowdry & Lynn Pennington	Finance: Workforce:	Waste Management Strategy (2010-2016); Risk Management Strategy 2010; Private Sector Housing Strategy 2013-2018; Draft Housing Strategy 2012-2017	PH 1.15. Statutory homelessness  Supporting and protecting people who are most in need		<a href="http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016; Risk Management Strategy Risk Appetite Statement">http://harrowhub.harrow.gov.uk/download/5408/waste_management_strategy; Waste Management Strategy 2010-2016; Risk Management Strategy Risk Appetite Statement</a>

		Promote uptake of health checks including use of social marketing	Jun-13	Public Health	Sandra Husbands/ Mary Cleary	Finance: £10k – within the health checks budget Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes Supporting and protecting people who are most in need		
		Evaluate outcomes and referrals onto other services as a result of health checks programme	Mar-14	Public Health	Sandra Husbands/ Mary Cleary	Finance: none required Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes		
	Early identification of cardiovascular disease and diabetes through the health checks programme	Implement a programme of activity to provide health checks to Harrow residents who are not yet registered with GPs	Sep-13	Public Health	Sandra Husbands/ Mary Cleary	Finance: to be identified within health checks budget Workforce: Rosanna Cowan		PH 2.22.Take up of the NHS Health Check programme – by those eligible; PH2.21 Access to non-cancer screening programmes Supporting and protecting people who are most in need		



	Early identification of COPD	Implement evidence based programme on community spirometry to reduce smoking rates		Public Health	Carole Furlong	Finance: Workforce:	Tobacco Needs Assessments 2010	PH 4.7. Mortality from respiratory diseases; PH2.21 Access to non-cancer screening programmes		
	Integrated pathways for CHD, Stroke, Diabetes and COPD	Develop and implement Integrated Pathways for <ul style="list-style-type: none"> <li>• COPD</li> <li>• Stroke</li> <li>• Diabetes</li> <li>• CHD</li> </ul>		CCG/Adu It Social Care	Amol Kelshiker/ Bernie Flaherty	Finance: Workforce:		PH 2.17. Recorded diabetes, PH4.7 Mortality from respiratory diseases, PH. 4.4 Mortality from all cardiovascular diseases (including heart diseases and stroke); PH4.3 Mortality from causes considered preventable; Supporting and protecting people who are most in need		
	Support for people with Long-term conditions	Identify the need for and effectiveness of specialist community nursing services and implement as appropriate		CCG	Amol Kelshiker	Finance: Workforce:				

		Support healthy lifestyles through sport and physical activity		CHW (C&C)	Marianne Locke	Finance: Existing budgets/contracts Workforce: Sports Development team/Contractors		United and involved communities: A Council that listens and leads			
3.3	<b>MENTAL HEALTH</b>										
	Promote awareness of mental health issues	Mental health promotion campaign	Autumn	PH/Comms/C&C/Adult Social Care	Sandra Husbands	Finance: to be determined Workforce: health improvement team; comms team		PH1.6. People with mental illness and or disability in settled accommodation; PH 1.19. Older people's perception of community safety (Placeholder); PH1.18. Social connectedness (Placeholder); PH2.23. Self-reported well-being  Supporting and protecting people who are most in need			

		Encourage/commission anti-bullying and self esteem programmes /campaigns in schools, e.g. through Schools Wellbeing Programme		Education/PH/Comms/C&C	Leora Cruddas/Laura Fabunmi/Lindsay Coulson/Marianne Locke	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014				
		Promote awareness of early signs and symptoms of mental health problems		PH/Comms/C&C/Adult Social Care	Lindsay Coulson/Sandra Husbands/Marianne Locke/Bernie Flaherty	Finance: Workforce:					
		Promote awareness of links between mental health and substance misuse including alcohol		Education/PH/Comms/C&C/Adult Social Care	Leora Cruddas/Lindsay Coulson/Michelle Williams/Marianne Locke/Bernie Flaherty	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014				<a href="http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015">http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015</a>

	Reduce stigma of mental ill health	Support national campaigns		Education/PH/Comms/C&C	Lindsay Coulson/Carole Furlong/Marianne Locke/Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014				<a href="http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015;">http://harrowhub/downloads/file/5396/harrow_children_and_young_peoples_commissioning_plan_2011-2015;</a>
		Promote community cohesion to improve sense of belonging		Education/PH/Comms/C&C/Adult Social Care	Leora Cruddas/Lindsay Coulson/Laura Fabumni/Marianne Locke/Bernie Flaherty	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13				<a href="#">Communications Plan</a>
	Promote early identification of mental health problems	Raise awareness of postnatal depression in pregnant women, new parents, midwives, health visitors and general practice staff		CCG/PH/Comms	Dilip Patel/Sandra Husbands/Lindsay Coulson	Finance: Workforce:	Harrow's Involvement and Reputation Plan 2012/13				<a href="#">Communications Plan</a>
		Promote early identification of mental health		CCG/PH/Comms	Dilip Patel/Sandra Husbands/	Finance: Workforce:					

		problems in general practice			Lindsay Coulson						
		Raise awareness of mental health problems in schools and in the wider community through campaigns and use of champions		C&FS/PH	Leora Cruddas/Laura Fabunmi	Finance: Workforce:	The Children's and Young People's Commissioning Plan 2011-2014				
Reduce suicide in Harrow		Develop suicide prevention strategy including: Identification of at risk groups Identify and address issues around suicide 'hot spots' Develop the referral pathway for health sector and voluntary sector support Bereavement		Public Health / Safer Harrow/CCG	Sandra Husbands/Dilip Patel	Finance: Workforce:	Community Safety Partnership Plan 2008-2011; Safer Harrow Partnership's Crime, Disorder and Drugs Strategy	Supporting and protecting people who are most in need			

		care and care for people who have a family member, friend or colleague/ class mate that has attempted suicide									
	Ensure seamless high quality of services for patients	Develop integrated care pathway for people with common mental health problems		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH1.6. People with mental illness and or disability in settled accommodation			
		Develop integrated care pathway for people with severe and enduring mental illness		CCG/Adult social care/CNWL	Dilip Patel/Bernie Flaherty	Finance: Workforce:		PH 1.7. People in prison who have a mental illness or significant mental illness (Placeholder); PH 1.8. Employment for those with a long-term health condition including those with a learning difficulty / disability or mental illness Supporting and protecting people who are most in need			

		Develop integrated care pathway for child and adolescent mental health services		CCG/C&FS	Dilip Patel/Leora Cruddas	Finance: Workforce:		PH 2.8.Emotional well-being of looked after children (Placeholder); PH2.7 Hospital admissions caused by unintentional and deliberate injuries in under 18s  Supporting and protecting people who are most in need			
		Integrate health and social care professionals and carers		CCG/ Adult Social Care	Dilip Patel/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010; Commissioning Plan for Learning Disability Service 2011-14				

		Support the development of community networks		Adult Social care	Bernie Flaherty	Finance: Workforce:	Community Development Strategy 2007-10; Community Involvement/Engagement Strategy	PH1.18.Social connectedness (Placeholder); PH2.23 Self-reported well-being  Supporting and protecting people who are most in need  United and involved communities: A Council that listens and leads			
	Increase capacity in voluntary sector to support people with mental health problems and their family/carers	Work in partnership with the voluntary sector on service developments				Finance: Workforce:					
		Identify opportunities for innovative service delivery				Finance: Workforce:					
		Scope action to support social enterprise and third sector commissioning		Adult Social care	Bernie Flaherty	Finance: Workforce:					



4. DIGNITY AND CHOICE AT THE END OF LIFE (EOL)										
	Improve care for people at end of life	Update the strategy developed in 2011		CCG	Lawrence Gould	Finance: Workforce:	Draft Harrow End of Life Care Strategy Action Plan 2011	Supporting and protecting people who are most in need		
		Develop integrated care pathway for EOL care		CCG/Adult Social Care	Lawrence Gould/Bernie Flaherty	Finance: Workforce:	Quality Assurance Framework for Adult Social Care 2010;			
	Increase access to end of life care	Raise awareness of EOL care pathway in primary care		CCG	Lawrence Gould	Finance: Workforce:				
		Promote awareness of EOL pathway in residential and nursing homes				Finance: Workforce:				
		Find efficiencies in the EOL care pathway				Finance: Workforce:				
		Identify additional sources of funding				Finance: Workforce:				

	Support for bereaved families	Consider funeral support as part of emergency response fund	Complete	Benefits Team/Housing	Jennifer Townsley/ Bernie Beckett	Finance: Workforce:	DWP Social Fund The Help Scheme Policy		Grants for funeral payments remain within the elements of the Social Fund continuing in operation with the DWP Support for travel to funerals for immediate family sit within the Emergency Relief Scheme but only if the person meets the criteria for access to this fund.	
--	-------------------------------	---	----------	-----------------------	--------------------------------------	------------------------	---	--	--	--

		Review the availability of bereavement care for children		CCG	Lawrence Gould/ Genevieve Small?	Finance: Workforce:		Supporting and protecting people who are most in need		
		Investigate appropriate interventions for bereaved children				Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014	Supporting and protecting people who are most in need		
<b>5. POVERTY</b>										
	Promote awareness of sources of advice and support for people with financial difficulties including role of CAB, Libraries and Children's centres	Ensure information is available on council website, within libraries and through Access Harrow.		Housing/ Adult Social Care/ C&C	Lynn Pennington / Bernie Flaherty/ Marianne Locke	Finance: Workforce:		Supporting and protecting people who are most in need		
		Local media promotion of advice and support services through Harrow People and /or		Housing/ Adult Social Care/ C&C	Lynn Pennington / Bernie Flaherty/ Marianne Locke	Finance: Workforce:	Resident Involvement Strategy	Supporting and protecting people who are most in need	Homing-In is produced quarterly (with latest version: Spring 2013)	

		Homing In magazine(s)									
	Promote education, training and skills development to improve employment prospects	Encourage young people to remain in education until age 18 at least		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014; Children Services Directorate 2011-13 Plan	Supporting and protecting people who are most in need			Children and young People's Commissioning Plan 2011-2014
	Through the local development framework, promote enterprise in Harrow to bring in more jobs and support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work	Encourage adult learning particularly in poorer families		Community Learning Team (C&C)	Marianne Locke	Finance: Workforce:	Community Development Strategy 2007-10; Community Involvement/Engagement Strategy	United and involved communities: A Council that listens and leads  Supporting and protecting people who are most in need			

		Identify potential bursaries to enable young people in poorer families go to university and support them in their applications.		C&FS	Leora Cruddas	Finance: Workforce:	The Children and Young People's Commissioning Plan 2011-2014	Supporting and protecting people who are most in need		
		Promote volunteering and apprenticeships to develop work skills	Review quarterly March 2013	E&E	Mark Billington/ Kashimir Takhar	Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	United and involved communities: A Council that listens and leads  Supporting and protecting people who are most in need	Part of procurement and planning obligations process. 6 starts 2012/13	Enterprising Harrow
		Remove some of the barriers to new business to encourage the development of vibrant high streets across the borough	Complete LDO established North Harrow	E&E	Stephen Kelly/ Mark Billington	Finance: Workforce:	Enterprising Harrow 2007-16	Supporting and protecting people who are most in need	Local Development Order for North Harrow. Planned LDO for Station Road in 2013. Vacancy Rates(empty shops decreased	

		Support employment access schemes such as Xcite	Review quarterly	E&E	Caroline Bruce/Stephen Kelly/Mark Billington	Finance: Workforce:	Harrow Sustainable Community Strategy (2009-2020)	Supporting and protecting people who are most in need	Construction skills commitment incorporated into all major devpt schemes via S106. Funding secured to support families affected by welfare reform. 3 job fairs held, 180 into employment 2012/13	
--	--	---	------------------	-----	--	------------------------	---	---	--	--

	<p>Identify families/households most affected by the welfare reform changes and implement actions to support them to minimise the impact including</p> <ul style="list-style-type: none"> <li>• Offering debt advice</li> <li>• Helping people learn how to budget</li> <li>• Supporting people who decide or have to move from Harrow to an area where private sector rents are cheaper</li> <li>• Supporting people into work (see work &amp; worklessness section)</li> </ul>	Establish task group;	Complete	Welfare Reform Task Group	Bernie Beckett	Finance: Workforce:		Supporting and protecting people who are most in need			
		Undertake analysis	Complete	Welfare Reform Task Group	Bernie Beckett	Finance: Workforce:		Supporting and protecting people who are most in need			

		Develop cross directorate approach to supporting families/ people affected by welfare reform.	Ongoing	Housing/ Public Health/ Adult social care	Bernie Beckett/ Carole Furlong/ Bernie Flaherty	Finance: Workforce:	The Pilot Help Scheme Policy 2013	Supporting and protecting people who are most in need	The pilot Help Scheme has been agreed by members and is currently being developed. A report will be put to members in December to propose the Help Scheme for year 2014/15	
		Housing support to help with relocation discussions and on-going support	2013 - ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently,		<a href="http://harrow.gov.uk/download/5398/housing_strategy">http://harrow.gov.uk/download/5398/housing_strategy</a> ; <a href="http://harrow.gov.uk/download/5192/housing_commitments_2012">http://harrow.gov.uk/download/5192/housing_commitments_2012</a>



								with or without support			
								Supporting and protecting people who are most in need			
		Undertake tenancy audit to identify vulnerable people and identify potential empty or under used properties	Ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support			<a href="http://harrow.gov.uk/download/5398/housing_strategy">http://harrow.gov.uk/download/5398/housing_strategy</a> ; <a href="http://harrow.gov.uk/download/5192/housing_commitments_2012">http://harrow.gov.uk/download/5192/housing_commitments_2012</a>

		Support new tenants with 6 weekly visits	Ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017;	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently, with or without support	performance is reported via Improvement Board and Tenant Scrutiny Panel		
		Develop targeted housing support rather than universal support service to help those in greatest need	2013-ongoing	Housing	Lynn Pennington	Finance: Workforce:	Private Sector Housing Strategy (2013-2018); Draft Housing Strategy 2012 - 2017	PH 1.15. Statutory homelessness; ASCOF 1G: Proportion of adults with learning disabilities who live in their own home or with their family; ASCOF 1H: Proportion of adults in contact with secondary mental health services who live independently,			

								with or without support			
		GPs to implement the "Pathway to Work" report findings		CCG/ NHSE/ Public Health	Mark Billington/ Sandra Husbands	Finance: Workforce:		Supporting and protecting people who are most in need			
		Develop appropriate resources for general practice to use to give advice to patients		CCG		Finance: Workforce:		Supporting and protecting people who are most in need			
		GPs to refer people suffering from stress and anxiety over personal finances to advice and support services e.g. CAB		CCG		Finance: Workforce:		Supporting and protecting people who are most in need			
		Consider a scheme to offer benefits and debt advice sessions in larger practices and health centres		CCG/Benefits		Finance: Workforce:		Supporting and protecting people who are most in need			

		Promote benefits available to people who are eligible but who don't claim them. Given the current economic climate and the cuts to benefits, consideration should be given with regards to collection and enforcement activities		Welfare Reform Group	Bernie Beckett/ Communications	Finance: Workforce:	Council Tax Debt Collection Policy Corporate Debt Collection Policy	United and involved communities: A Council that listens and leads  Supporting and protecting people who are most in need	Promotion of Benefits and support available is ongoing, delivered by Communications in partnership with Housing/Benefits and Economic Development The Council Tax Debt Collection Policy has been reviewed in partnership with the Community Reference Group and Welfare Reform Project Structure. The Corporate Debt Collection	
--	--	--	--	----------------------	-----------------------------------	------------------------	--	--	--	--

									Policy is currently being reviewed and is due to be taken to Councillors at Scrutiny later in the summer		
		Explore level of concessions for adult learning, art centre programmes and leisure services.		C&C	Marianne Locke	Finance: Workforce:		United and involved communities: A Council that listens and leads  Supporting and protecting people who are most in need			
	Develop proposal for a social fund to support vulnerable people in temporary need e.g. pregnant women, people with medium term illnesses, those most affected by benefits changes.	Hardship fund and HRA fund established to support council tenants affected by welfare changes		Benefits/ Housing	Jennifer Townley/ Jane Fearnley	Finance: Workforce:	Housing Strategy 2013-18, Homelessness Strategy 2013-18	Supporting and protecting people who are most in need			

	Support families with highest need through the Families First programme	Identify and support families with highest need through the Families First programme including development of a family learning programmes to break intergenerational culture of dependence.		See Children's Section		Finance: Workforce:		Supporting and protecting people who are most in need		
	Reduce the level and impact of fuel poverty across the borough	Initiate a programme of identification of cold homes		Climate Change Team/ Housing	Andrew Baker/Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018			<a href="http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy">http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy</a>
		Promote awareness of Green Deal and other fuel efficiency		Climate Change Team/ Housing/ Public Health	Andrew Baker/Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to			<a href="http://harrowhub.harrow.gov.uk/download/5407/clim">http://harrowhub.harrow.gov.uk/download/5407/clim</a>

		programmes					Secretary of State for Energy and Climate Change April 2013 to March 2018				<a href="#">ate chang e strategy</a>
		Require Energy Performance Certificates for rental sector housing		Climate Change Team/Housing	Andrew Baker	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018				<a href="http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy">http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy</a>
		Identify external sources of funding to continue the winter warmth programme (Harrow Housewarmers).		Climate Change Team/Housing/Public Health	Andrew Baker/Lynn Pennington	Finance: Workforce:	Harrow Climate Change Strategy April 2013 onwards; HECA Report to Secretary of State for Energy and Climate Change April 2013 to March 2018; Supported Accommodation Strategy				<a href="http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy">http://harrowhub.harrow.gov.uk/download/5407/climate_change_strategy</a>

		Increase community "ownership" of parks and green space.		Public Realm	Stephen Kelly/ John Edwards	Finance: Workforce:	Place Shaping Service Plan 2012 2013; Enterprising Harrow 2007-16	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013</a>
	Maintain community infrastructure to provide free green space for people to exercise	Promote Community Warden programme in green belt				Finance: Workforce:		Keeping neighbourhoods clean, green and safe		
		Develop volunteers programmes to maintain green space and use of allotments				Finance: Workforce:	Place Shaping Service Plan 2012 2013	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013</a>
		? look at use of parks in relation to community preferences				Finance: Workforce:	Open Space Strategy 2013, Harrow Green Grid Project	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013</a>



	Promote a “grow for health” programme to provide fresh ‘free’ food and exercise.	Identify unallocated allotments and offer to those living in poverty – possibly as a group rental			Public Realm	John Edwards/Jerry Hickman?	Finance: Workforce:	Allotment Strategy	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013</a>
		Consider expansion of allotments in Harrow utilising park edge sites					Finance: Workforce:	Place Shaping Service Plan 2012 2013; Site Allocations Development Plan Document Part 1& 2	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013,</a>
		Consider the establishment of a land bank scheme (those with gardens that don’t/can’t maintain them to allow those without gardens to use them to grow food) after scoping out with local communities					Finance: Workforce:	Not currently contained in any strategy	Keeping neighbourhoods clean, green and safe	TBC	<a href="http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013">http://harrowhub/downloads/file/5165/place_shaping_service_plan_2012_2013</a>

	Develop a local food bank to support families in need to maintain a healthy diet.	Food bank to be established	Jun-13	Welfare Benefits team	Bernie Beckett	Finance: Workforce:	The Pilot Help Scheme Policy 2013	Supporting and protecting people who are most in need.	Council represented on Steering Group however Churches leading on the development of the Foodbank. Proposed that first site will open in Wealdstone in June and second site will open in September		
		Scope out a scheme link to healthy recipes and cooking skills courses	Jun-13	Welfare benefits team/ Public Health and C&C	Bernie Beckett/ Sandra Husbands/ Marianne Locke	Finance: Workforce:		Supporting and protecting people who are most in need.	This could be a project that could sit within the Help Scheme however has not been raised as yet and therefore I was unaware		

	Develop local furniture and appliance recycle service	Develop local scheme to support families with needs for furniture or white goods by recycling items from house clearances		Public Realm	Andy Parson	Finance: Workforce:		Supporting and protecting people who are most in need.	This was discussed at Manager Forum - Andy Parsons would now be lead?		
<b>6. WORK AND WORKLESSNESS</b>											
	Through the local development framework, promote enterprise in Harrow to bring in more jobs and support people to retrain to enable posts to be filled locally and actively develop programmes to help people into work e.g. Xcite for young people.	Use planning process to create opportunities for new enterprise		Enterprise/ Housing	Caroline Bruce/Mark Billington/Jane Fearnley/Stephen Kelly	Finance: Workforce		Supporting our town centre, our local shopping centres and businesses	New employment floorspace created in 2012/13 through decisions at Kodak, Lyon Road, RNOH		
		Require contractors to promote local employment through the procurement process	Review annually	Enterprise/ Housing	Caroline Bruce/Mark Billington/Jane Fearnley/Stephen Kelly	Finance: Workforce	Core Strategy; Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010; Third Sector Investment Plan	Supporting our town centre, our local shopping centres and businesses	Employment gain generated in S106 contracts Canning Rd, Douglas Close  LDF nearing completion. Regen Strategy in		<a href="http://harrow.gov.uk/download/5531/environment_and_enterprise_commissioning_panel_2012;">http://harrow.gov.uk/download/5531/environment_and_enterprise_commissioning_panel_2012;</a> <a href="http://harrowhub.harrow.gov.uk">http://harrowhub.harrow.gov.uk</a>

									development for Summer consultation		<a href="http://row.gov.uk/download/5398/housing_strategy">row.gov.uk/download/5398/housing_strategy</a> ; <a href="http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012">http://harrowhub.harrow.gov.uk/download/5192/housing_commitments_2012</a>
		Ensure that the needs of people with disability are included in future contracts with employment advice services		E&E/Adult Social Care	Mark Billington/ Bernie Flaherty	Finance: Workforce:	Commissioning Plan for Adults with learning disability 2011-14	Supporting and protecting people who are most in need.			
Ensure that advice services supporting people into jobs take in to consideration the needs of people with disabilities		Offer training for employment advice services in collaboration with the voluntary sector (potential income generation for				Finance: Workforce:	Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Supporting and protecting people who are most in need.			

		voluntary sector)									
	Improve information about and access to ESOL and adult literacy classes, identifying need through other services particularly children's centres, GPs and maternity	Collate information to enable public sector workers and voluntary sector to signpost into services.		C&C	Marianne Locke	Finance: Workforce:	Place to be service plan; Core Strategy; Enterprising Harrow 2007-16; Harrow Third Sector Strategies 2010	Supporting and protecting people who are most in need.			
		Offer work experience and apprenticeships as appropriate to qualifications,		HR/OD	John Turner	Finance: Workforce:					
	As the largest employers in the area, the local authority and NHS should lead by example	Make spare training course places available to volunteers or the unemployed		OD	Gary Pyke	Finance: Workforce:		Supporting and protecting people who are most in need.			

		Promote local procurement/local supply chain through key contracts e.g. repairs contractors.		Procurement	Robin Edwards	Finance: Workforce:	Corporate Procurement Strategy 2009-2012; Harrow Core strategy-LDF 2012	Supporting our town centre, our local shopping centres and businesses		<a href="http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012">http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012</a> <a href="http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy">http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy</a>
		Include a requirement in contracts for local contractor-based apprenticeships and graduate placements.		Procurement	Robin Edwards	Finance: Workforce:	Corporate Procurement Strategy 2009-2012; Harrow Core strategy-LDF 2012	Supporting our town centre, our local shopping centres and businesses		<a href="http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012">http://harrowhub.harrow.gov.uk/download/5379/core_outcomes_july_2012</a> <a href="http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy">http://harrowhub.harrow.gov.uk/download/2009/procurement_strategy</a>

	<p>Promote healthy workplaces so that when people have a job, they have a good work-life balance. E.g. controlling volume of work, hours of work; allowing time to engage in family and personal activities and recreation.</p>	<p>Work with Chamber of Commerce and Harrow in Business to promote healthy workplaces including work with Chamber of Commerce and Harrow in Business to promote healthy workplaces including</p> <ul style="list-style-type: none"> <li>• Healthy eating options in work restaurants;</li> <li>• Stop smoking courses within work time to result in fewer smoking breaks and increased productivity</li> <li>• Stress management courses</li> <li>• Workplace exercise</li> </ul>		<p>E&amp;E/Support from public health team</p>	<p>Taiq Chowdry/Sandra Husbands</p>	<p>Finance: to be defined – workplace health within PH ring-fenced grant Workforce:</p>		<p>Supporting our town centre, our local shopping centres and businesses</p>		
--	---	---	--	--	-------------------------------------	---	--	--	--	--

		<ul style="list-style-type: none"> <li>• Defined breaks affording time for interaction on non-work, social level with colleagues</li> <li>• Supporting parents into work through flexible working patterns</li> <li>• Utilise volunteers more through community activities as part of work experience and support education of volunteers</li> </ul>									
		Pull together all information to allow for signposting				Finance: Workforce:					
		Consider a healthy Harrow employer award				Finance: Workforce:					



		Commission local voluntary sector organisations to maintain green grid; improve their communities and promote local Arts programmes			Adult Social Care/C&C	Bernie Flaherty/Thom Wilson/Marianne Locke/Kashmir Kalsi	Finance: Workforce:		Keeping neighbourhoods clean, green and safe		
		Develop a volunteer matching/ time bank/land bank programme through commissioning of the CVS-run Volunteer Centre					Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan	Keeping neighbourhoods clean, green and safe		<a href="http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15">http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15</a>
	Build capacity in the voluntary sector and promotion of volunteering	Consider a programme of skill building and support in bidding for funding from national organisations					Finance: Workforce:	Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan			<a href="http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15">http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15</a>
		Work with voluntary stakeholders to					Finance: Workforce:	Third Sector Implementation Plan; Third			<a href="http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15">http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15</a>

		identify areas of enterprise development					Sector Strategy; Core Strategy; Place shaping service plan				<a href="http://e/5445/third_sector_investment_plan_2012-15">e/5445/third_sector_investment_plan_2012-15</a>
		Using the Harrow Circles of Support, develop work opportunities for people with learning difficulties and mental health problems who do not meet the need requirement of statutory services					Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan				<a href="http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15">http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15</a>
		Continue the Volunteer awards programme					Third Sector Implementation Plan; Third Sector Strategy; Core Strategy; Place shaping service plan				<a href="http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15">http://harrowhub/downloads/file/5445/third_sector_investment_plan_2012-15</a>
		Pre-retirement courses looking at options to volunteer									